



Information for Large Volume Union North Rate Zone Customers

Sept. 22, 2023

Enbridge Gas Receives Ontario Energy Board Approval for Rate Changes Effective Oct. 1, 2023

Enbridge Gas recently received approval from the Ontario Energy Board (OEB) for rate changes effective Oct. 1, 2023 ([EB-2023-0211](#)). These changes were proposed to the OEB earlier this month as part of the Quarterly Rate Adjustment Mechanism (QRAM) and approved as filed.

QRAM is the mechanism Enbridge Gas uses to review and adjust our rates for changes in natural gas prices. This is done every three months to reflect ongoing changes in the market price of natural gas and to adjust for the difference between the forecasted price of natural gas and actual price from prior periods.

October 2023 QRAM

Delivery Rates

The following changes to delivery rates reflect quarterly updates to gas costs (compressor fuel, unaccounted for gas, and carrying costs of gas in inventory). This can be found on the “Delivery” line of the invoice.

	Approved Delivery Rate Change (cents/m ³)
Rate 20	0.0074
Rate 100	0.0001

Rate 01 and Rate 10 Customers

[Rate 01](#) and [Rate 10](#) will also be changing effective Oct. 1, 2023. Customers can find current information on these rates on our website.

Balancing Transaction Fees

Balancing transaction fees will be updated effective Oct. 1, 2023. For current rates, please see the [Balancing Transaction Fee Schedule](#).

For more information, find the full application ([EB-2023-0211](#)) posted on our website.

Interruption Notification System Testing

In October, Enbridge Gas will be completing a test of its notification system to interruptible customers. **During this test, customers with interruptible service will be contacted and are asked to acknowledge the notification upon receipt of the test.**

Enbridge Gas notes that in the event of an actual force majeure or interruption notice, customers are required to immediately cease consumption of natural gas upon receipt of the notification.



Keep contact information up to date

It's important that Enbridge Gas has up-to-date contact information in case of curtailment to contract distribution service. In the event of a contract service interruption or force majeure, Enbridge Gas will contact customers using the information we have on file.

If you have any questions about any of the material in this newsletter, please contact your account manager.