

## Water Heater Protocols During COVID-19

Enbridge Gas has received requests for hot water turn on for on-site hand washing stations related to precautions for COVID-19. Enbridge Gas can only turn on hot water heater requests for initial/occupancy inspection as per the standard procedure associated with a home purchase or model home inventory for the builder.

Enbridge Gas Temporary Heat Program for Construction and Finishing Heat is applicable to manufacturer approved natural gas construction heaters and furnaces only. Any other appliance would not be included in this program as per the TSSA advisory FS-232-17.

Due to the current COVID-19 situation, a recommendation for temporary hot water is the use of an electric hot water tank setup or mobile handwashing trailer.

**REMINDER:** When you are ready to schedule an appointment for **inspection prior to occupancy**, visit [www.enbridgegas.com/Inspection-Prior-To-Home-Owner-Occupancy](http://www.enbridgegas.com/Inspection-Prior-To-Home-Owner-Occupancy) OR [www.uniongas.com/getconnected](http://www.uniongas.com/getconnected)

**QUESTIONS:** Legacy Enbridge Gas Service Area 1-888-427-8888 OR Legacy Union Gas Service Area 1-866-772-1045