

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2024

The Ontario Energy Board (OEB) has approved changes to the rates Enbridge Gas charges customers effective April 1, 2024. A summary of the rate changes and the updated **Rate M9** schedule can be found at enbridgegas.com.

Delivery

Approved delivery commodity rates reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved April 1, 2024 delivery commodity rates include a decrease of 0.0436 cents/m³. Individual customer impacts will vary based on usage.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 3.0984 cents/m³ to 12.3038 cents/m³. This change reflects the decrease in Enbridge Gas' forecast cost to purchase natural gas for the next 12 months. This charge includes transportation costs to Ontario.

In addition, there is a decrease of 4.9469 cents/m³ related to the difference between the projected cost of natural gas that Enbridge Gas expects to pay and the amounts that Enbridge Gas expects to recover through its current gas commodity rate. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Enbridge Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

Rate Adjustments

2022 Deferral and Variance Account

The OEB has approved a rate adjustment to reflect the clearance of 2022 deferral and variance account balances. This will appear as a one-time adjustment on customers' April bills. Individual customer impacts will vary based on usage.

2022 Federal Carbon Deferral and Variance Account

The OEB has approved a rate adjustment to reflect the clearance of 2022 federal carbon deferral and variance account balances. This will appear as a one-time adjustment on customers' April bills.

EPS: A total refund of 0.0054 ¢/m³

We appreciate and thank you for your business. If you have any questions about the rate change, please contact your account representative. Our staff will be pleased to answer your questions.