

## Information for Large Volume Union North Rate Zone Customers

June 26, 2019

### 2016 Demand Side Management Deferral and Variance Account Clearing Bill Adjustment

Enbridge Gas Inc. (Enbridge Gas) recently received approval from the Ontario Energy Board (OEB) to dispose of its 2016 Demand Side Management (DSM) deferral and variance account balances ([EB-2018-0300](#)). Clearing these balances will result in a one-time delivery adjustment being applied to July 2019 bills for all customers who received in-franchise contract rate delivery services in 2016.

The 2016 DSM deferral and variance account adjustment includes the actual cost of delivering the 2016 DSM programs (versus the forecast cost built into 2016 rates), revenue recovery attributable to consumption reduction due to DSM conservation measures (Lost Revenue Adjustment Mechanism), as well as incentives Enbridge Gas earns when meeting OEB-approved DSM targets. The proposed adjustment does not include any gas cost-related deferrals that are managed under the QRAM process or other non-commodity deferral balances.

Enbridge Gas is refunding approximately \$2.66 million to Union Gas North rate zone in-franchise contract rate class customers related to 2016 balances in the DSM deferral and variance accounts.

#### How to Estimate your 2016 DSM Delivery Adjustment

To estimate your 2016 DSM delivery adjustment, multiply the proposed rate adjustment that applies to your service (shown below) by the actual volume of natural gas you consumed in 2016.

Rate Class	Approved Unit Rate for 2016 DSM Delivery Adjustment (cents/m <sup>3</sup> )
Rate 20	(0.1900)
Rate 100	(0.1162)
Rate 25	0.0000



Customers will be receiving direct emails in early July indicating their estimated adjustments. For more information, find the full application ([EB-2018-0300](#)) posted on our website.

### **2017/2018 Demand Side Management Deferral and Variance Account Balances and Clearance**

The OEB audit process for the 2017 and 2018 DSM programs is in progress. Once completed, Enbridge Gas will apply to the OEB to dispose of the 2017 and 2018 DSM Deferral and Variance Account balances. Further information will be provided when these respective applications are filed.

### **Enbridge Gas Inc. Receives Ontario Energy Board Approval for Rate Changes Effective Jul. 1, 2019**

Enbridge Gas Inc. recently received approval from the Ontario Energy Board (OEB) for rate changes effective Jul. 1, 2019. These changes were proposed to the OEB earlier this month as part of the Quarterly Rate Adjustment Mechanism (QRAM) and approved as filed ([EB-2019-0155](#)).

#### **July 2019 QRAM**

QRAM is the mechanism Enbridge Gas uses to review and adjust our rates for changes in natural gas prices. This is done every three months to reflect ongoing changes in the market price of natural gas and to adjust for the difference between the forecasted price of natural gas and actual price from prior periods.

Starting Jul. 1, 2019, a \$1 community expansion charge will be added to the fixed customer charge/monthly service charge to support natural gas expansion projects in rural and Indigenous communities across Ontario. All funds collected through this community expansion charge will be forwarded to the Independent Electricity System Operator (IESO) which is administering the program funding.

#### **Delivery Rates**

The following changes to bundled delivery rates reflect quarterly updates to gas costs in delivery rates (compressor fuel, unaccounted for gas, and carrying costs of gas in inventory). This can be found on the "Delivery" line of the invoice.

	<b>Approved Delivery Rate Change (cents/m<sup>3</sup>)</b>
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Rate 20	(0.0023)
Rate 100	0.0000

**Rate 01 and Rate 10 Customers**

[Rate 01](#) and [Rate 10](#) will also be changing effective Jul. 1, 2019. Customers can find current information on these rates on our website or in the notice included with their July bill.

**Balancing Transaction Fees**

Balancing transaction fees will be updated effective Jul. 1, 2019. For current rates, please see the [Balancing Transaction Fee Schedule](#).

Full details of this application ([EB-2019-0155](#)) can be found on our website.

**Important Billing and Payment Information  
(for contract rate customers in the Union Gas rate zones)**

**The following information is only for accounts in the Union Gas rate zones.**

Union Gas and Enbridge Gas Distribution combined to form Enbridge Gas Inc. Our transition to Enbridge Gas requires an update to our banking information and may result in changes to the way you make your payments.

Below are new payment instructions for contract rate accounts in the Union Gas rate zones. These changes do not apply to any accounts that have historically been serviced by Enbridge Gas Distribution. We ask you make these changes as soon as possible. If you have any questions about these instructions please contact your account manager.

**Updated Payment Instructions:**

Wire Transfer (Electronic Fund Transfer - EFT)	Electronic Data Interchange - EDI (Payments through Online Banking)	Payments made by Cheque
A change is required.	A change is required.	A change is required.

<b>Wire Transfer (Electronic Fund Transfer - EFT)</b>	<b>Electronic Data Interchange - EDI (Payments through Online Banking)</b>	<b>Payments made by Cheque</b>
<p><b>Beneficiary Name:</b> Enbridge Gas Inc.  <b>Account Number:</b> 5427321  <b>Financial Institution:</b> 004  <b>Branch Transit:</b> 80609  <b>Designation Number:</b> 0805  <b>SWIFT Code:</b> TDOMCATTTOR  <b>CC/Routing - Wire:</b> 000480609</p> <p><b>Bank Name and Address:</b>            The Toronto- Dominion Bank            340-5 Ave SW            Calgary, AB TWP 0L3            Canada</p> <p>Please continue to send remittance advice to <a href="mailto:ugladvice@enbridge.com">ugladvice@enbridge.com</a>.</p> <p>Include:</p> <ul style="list-style-type: none"> <li>• The name on your Enbridge account(s)</li> <li>• The Billing Account Number starting with <b>BA</b></li> <li>• Total payment amount</li> <li>• Payment allocation details if paying more than one account</li> </ul>	<p>Set up <b>ENBRIDGE GAS INC. (LARGE ACCT)</b> with your Canadian financial institution using the Billing Account Number starting with <b>BA</b> found on your invoice (e.g. Enter BA000).</p>	<p>Change the beneficiary name to Enbridge Gas Inc.</p> <p>Mailing Address:            Payment Processing            Enbridge Gas Inc.            P.O. BOX 2001            CHATHAM, ON N7M 5M1            CANADA</p> <p>Courier Address:            Payment Processing            Enbridge Gas Inc.            50 KEIL DRIVE, NORTH            CHATHAM, ON N7M 5M1            CANADA</p>

Current payment information and instructions can always be found on our [website](#).

**Vendor Set Up:**

If you require more information for your company's accounts payable process, please forward the relevant form to [ugladvice@enbridge.com](mailto:ugladvice@enbridge.com). All invoices are required to be paid on time.

**Customers with Existing Enbridge Gas Distribution accounts:**

No changes are required to your banking and payment directions for accounts previously serviced by Enbridge Gas Distribution. In order to ensure your payments continue to be



credited to the correct accounts, continue to pay each invoice (historical Union Gas/historical EGD) separately.

If you have any questions about this edition of Enerline, please contact your account manager.