



Information for Large Volume Union North Rate Zone Customers

September 25, 2019

Coming Soon: New Email Address for Large Volume Customer Communications

Soon, our large volume customer email communications will be coming from a new email address: enbridgegaslv@enbridge.com. Please add enbridgegaslv@enbridge.com to your safe senders list to ensure you continue receiving your important updates from Enbridge Gas. Thank you.

Force Majeure and Interruption Notification System Testing

In October, Enbridge Gas will be completing tests of both its force majeure and interruption notification systems.

During these tests, customers will receive an automated email message and are asked to “reply” upon receipt. Please note interruption notification testing applies only to interruptible service customers.

In the event of an actual force majeure, customers are required to immediately cease consumption of natural gas upon receipt of the force majeure notification.

Keep your contact information up-to-date

It is important that Enbridge Gas has your up-to-date contact information in case of curtailment to contract distribution service. In the event of a contract service interruption or Force Majeure, Enbridge Gas will contact customers using the information we have on file.

Please take this opportunity to verify that your interruption and Force Majeure contact information is up-to-date. Changes to contact persons attached to a contract can be made anytime during the year using [Unionline](#). In order to make these updates, select a contract on the **Contract Details** page on Unionline then navigate to the **Contact Information** tab.



Enbridge Gas Daily Contract Quantity Allocations Update

Enbridge Gas reviews obligated Daily Contract Quantity (DCQ) receipt point allocations annually and adjusts them when required every November 1.

Nov. 1, 2019 - DCQ allocations remain unchanged from 2018.

Enbridge Gas Inc. Receives Ontario Energy Board Approval for Rate Changes Effective Oct. 1, 2019

Enbridge Gas Inc. recently received approval from the Ontario Energy Board (OEB) for rate changes effective Oct. 1, 2019. These changes were proposed to the OEB earlier this month as part of the Quarterly Rate Adjustment Mechanism (QRAM) and approved as filed ([EB-2019-0193](#)).

October 2019 QRAM

QRAM is the mechanism Enbridge Gas uses to review and adjust our rates for changes in natural gas prices. This is done every three months to reflect ongoing changes in the market price of natural gas and to adjust for the difference between the forecasted price of natural gas and actual price from prior periods.

Delivery Rates

The following changes to bundled delivery rates reflect quarterly updates to gas costs in delivery rates (compressor fuel, unaccounted for gas, and carrying costs of gas in inventory). This can be found on the "Delivery" line of the invoice.

	Approved Delivery Rate Change (cents/m ³)
Rate 20	(0.0075)
Rate 100	(0.0001)

Rate 01 and Rate 10 Customers

[Rate 01](#) and [Rate 10](#) will also be changing effective Oct. 1, 2019. Customers can find current information on these rates on our website or in the notice included with their October bill.

Balancing Transaction Fees



Balancing transaction fees will be updated effective Oct. 1, 2019. For current rates, please see the [Balancing Transaction Fee Schedule](#).

Full details of this application ([EB-2019-0193](#)) can be found on our website.

Enbridge Gas Inc. Receives Ontario Energy Board Approval for Disposition of Final Cap-and-Trade Balances

Following the cancellation of Ontario's cap-and-trade regulation in July 2018, Enbridge Gas Distribution Inc., Union Gas Limited and EPCOR (the gas utilities) received direction from the Ontario Energy Board (OEB) to remove the provincial cap-and-trade charges for natural gas used effective Oct. 1, 2018. At that time the OEB also approved interim disposition of any projected net credit amounts in the aggregate balance of the gas utilities' cap-and-trade-related accounts as at Sept. 30, 2018. The OEB stated it would undertake a future prudence review of these amounts to ensure that all costs incurred were appropriate.

On Dec. 7, 2018, the OEB issued notice for a combined hearing to review the cap-and-trade-related account balances for the gas utilities. On Feb. 21, 2019, Enbridge Gas Inc. requested approval to dispose of its remaining 2016-2018 cap-and-trade-related deferral and variance account balances. On Aug. 22, 2019, the OEB approved Enbridge Gas' balances for disposition as filed, and directed that they be disposed of over a 3-month period from Oct. 1 to Dec. 31, 2019.

The amount to be collected from Union rate zone customers is \$1.307M.

Ontario Emissions Performance Standards Program (EPS)

The Government of Ontario has released details regarding its proposal to regulate greenhouse gas emissions for large industrial emitters in Ontario. Facilities that are required to register in the Ontario Emissions Performance Standards (EPS) program must do so by Dec. 1, 2019.

Although registration is required at this time, EPS compliance obligations will not apply until the federal government approves the Ontario EPS program as meeting the requirements of the Federal Greenhouse Gas Pricing Program Act. More information can be found at the following:

Website: <https://www.ontario.ca/page/emissions-performance-standards-program>
Email: EPSApplications@Ontario.ca
Phone: 1-888-217-3326



If you have any questions about this newsletter, please contact your account manager.