



## Information for Large Volume Union North Rate Zone Customers

December 18, 2020

### Enbridge Gas Receives Ontario Energy Board Approval for Rate Changes Effective Jan. 1, 2021

Enbridge Gas recently received approval from the Ontario Energy Board (OEB) for rate changes effective Jan. 1, 2021 ([EB-2020-0264](#)). These changes were proposed to the OEB earlier this month as part of the Quarterly Rate Adjustment Mechanism (QRAM) and approved as filed.

QRAM is the mechanism Enbridge Gas uses to review and adjust our rates for changes in natural gas prices. This is done every three months to reflect ongoing changes in the market price of natural gas and to adjust for the difference between the forecasted price of natural gas and actual price from prior periods.

In addition to updating rates in the EGD and Union rate zones in accordance with Enbridge Gas' Board-approved QRAM methodologies, Jan. 1, 2021 rates will reflect the OEB's Nov. 6, 2020 decision in [EB-2020-0095](#) approving Phase 1 of Enbridge Gas' 2021 annual rate application. Distribution rates change annually based on the incentive rate-setting mechanism (IRM) related elements. Phase 1 rate changes include the annual rate escalation, pass through-costs, capital pass-through adjustments and Parkway Delivery Obligation rate adjustments. More information on the 2021 annual rate application can be found in our [July 30, 2020 communication](#).

#### January 2021 QRAM

#### Delivery Rates

The following changes to delivery rates reflect quarterly updates to gas costs (compressor fuel, unaccounted for gas, and carrying costs of gas in inventory). This can be found on the "Delivery" line of the invoice.

	<b>Approved Delivery Rate Change* (cents/m<sup>3</sup>)</b>
Rate 20	0.0034
Rate 100	No change

\*QRAM-related rate changes only

## 2021 Distribution Rates

### Delivery Rates

A range of delivery bill impacts for typical contract rate customers in the Union North rate zones are shown below. Individual bill impacts will vary and depend upon a customer's use of natural gas.

	<b>EB-2020-0095 Delivery Bill Impacts for Typical Customers (%)*</b>
Rate 20	1.3% to 1.4%
Rate 25	1.9%
Rate 100	1.5%

\* Change due to EB-2020-0095 Rate Order effective Jan. 1, 2021.

### Rate 01 and Rate 10 Customers

[Rate 01](#) and [Rate 10](#) will also be changing effective Jan. 1, 2021. Customers can find current information on these rates on our website or in the notice included with their January bill.

### Balancing Transaction Fees

Balancing transaction fees will be updated effective Jan. 1, 2021. For current rates, please see the [Balancing Transaction Fee Schedule](#).

## Update: 2017/2018 DSM Deferral Clearance Application

On July 17, 2020, Enbridge Gas applied to the Ontario Energy Board (OEB) to dispose of its 2017 and 2018 Demand Side Management (DSM) deferral and variance account balances ([EB-2020-0067](#)). The DSM program is our energy conservation program that is available to customers.

Once the OEB completes its review and provides their final decision on this application, clearance of these balances is expected to result in a one-time adjustment being applied to bills for all customers who received in-franchise contract rate delivery services in 2018.



In an effort to minimize the impact on customers, Enbridge Gas proposes to uniformly dispose of the balances over a three-month period effective April 1, 2021 (as a one-time adjustment disposed of in three equal installments from April to June). This will be dependent on the timing of the OEB's decision and we will provide further information when a decision is received from the Board.

## **Enbridge Gas to rename Unionline**

Enbridge Gas is excited to share that we will be updating Unionline to reflect the Enbridge Gas brand.

We will be renaming Unionline to Enerline by the end of Q2 2021, introducing a new name, refreshed colour palette and a new web address. You can be assured that the user experience within the application will remain the same - we will not be implementing functionality changes as part of the branding effort. Watch for more communications closer to our launch date.

If you have any questions about any of the material in this newsletter, please contact your account manager.