

Information for Large Volume EGD Rate Zone Customers

May 25, 2021

You're Invited: Distribution In-Franchise Sales Webinar

There is still time to register for the Distribution In-Franchise Sales webinar and we hope you can join us. The webinar will be held on Wednesday, June 2, 2021 from 10 a.m. – 11:30 a.m. EST.

Topics of discussion will include:

- 2020/2021 Winter Operations
- Rates and Regulatory
- Service Harmonization
- Federal Carbon Pricing Program
- Enerline Rebranding
- Energy Transition

Please [RSVP by May 26, 2021](#). To participate, you will need a computer with internet access.

Prizes (including Apple AirPods Pro) will be drawn for those in attendance!

You may submit your questions in advance to enbridgegaslv@enbridge.com.

Reminder: 2017/2018 Demand Side Management Deferral and Variance Account Clearing Adjustment

On Jan. 28, 2021, Enbridge Gas received approval from the Ontario Energy Board (OEB) to dispose of its 2017 and 2018 Demand Side Management (DSM) deferral and variance account balances ([EB-2020-0067](#)), resulting in a delivery adjustment being applied to bills for all customers who received in-franchise contract rate delivery services in 2018. The DSM program is our energy conservation program that is available to customers.

Reminder: to minimize the impact on customers receiving a charge, these balances are being uniformly disposed of over a three-month period effective April 1, 2021. Customers will see three equal installments over their April to June bills (received from May to July).



Coming in July - our newly designed website

This July, we will reach a significant milestone on our journey as a single, amalgamated company. We are excited to launch our new, combined and updated website—**enbridgegas.com**. Information for all our residential, business, commercial/industrial and storage and transportation customers will be housed in easy to locate areas with enhanced search and intuitive navigation, so that you can find the information you need, all in one place.

After July 6, take a look at our new updated site. At that time, we encourage you to check and update any old bookmarks and to set some new favourites.

If you have any questions about any of the material in this newsletter, please contact your account manager.