

BOMA INTERROGATORY #5

INTERROGATORY

Ref: Exhibit B, Tab 1, Schedule 3, p3 of 8

Preamble:

“Sector” refers to the market categories (Residential, Multi-Residential, Commercial) for which the measure substantiation document applies. • Commercial: A location providing goods and services such as businesses or institutions, e.g. retail, hospitals, universities, etc. Industrial facilities are also included in this category; however, industrial process improvements are typically custom measures and not addressed by the TRM.

Please describe how custom projects apply to the non-industrial facilities in the Commercial Sector.

RESPONSE

In developing the Technical Reference Manual (“TRM”), the Technical Evaluation Committee (“TEC”) agreed that a glossary of terms would be a useful addition. The TRM consultant was directed to develop this glossary in the context of this project. The definition above is included in this TRM glossary. With regard to custom projects, in addition to relevant prescriptive measures, both Utilities have program offerings for the Industrial and Commercial markets (including non-industrial facilities) that are intended to support the particular needs of the customer and *“provide tailored services and varying financial incentives based on overall natural gas savings realized by the customer”*.¹

¹ EB-2015-0029/EB-2015-0049, Decision and Order, Section 5.2.6, p. 19.

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