

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENBRIDGE GAS DISTRIBUTION INC. UNION GAS LIMITED AND NATURAL RESOURCE GAS LIMITED

Enbridge Gas Distribution Inc., Union Gas Limited and Natural Resource Gas Limited have each applied for approval to recover the costs associated with their cap and trade compliance plans. The costs of the proposed plans would raise natural gas rates by \$6 to \$7 on average per month starting January 1, 2017 for residential customers. The exact amount of the increase will depend on the amount of gas you use and on your gas utility. Other customers, including businesses, may also be affected.

Learn more. Have your say.

Under the Government of Ontario's new greenhouse gas emissions regulation each of Enbridge Gas Distribution Inc., Union Gas Limited and Natural Resource Gas Limited are required to develop plans to meet their cap and trade compliance obligations. New costs will be incurred by each of the natural gas utilities to comply with the regulations. The Ontario Energy Board will assess the cost-effectiveness of each of the cap and trade compliance plans filed by the natural gas utilities to determine whether the gas utilities can recover those costs in the rates they charge customers.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a combined public hearing to consider Enbridge Gas, Union Gas and Natural Resource Gas' requests. We will question each of the gas utilities on their cap and trade compliance plans and on each of their cases for a rate change to implement those plans. We will also hear questions and arguments from individual customers and from groups that represent Enbridge Gas, Union Gas and Natural Resource Gas' customers. The OEB will assess whether the compliance plans are cost-effective to determine whether the recovery of the cap and trade costs from customers is reasonable.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review each of Enbridge Gas, Union Gas and Natural Resource Gas' applications on the OEB's website now.
- You can file a letter with your comments at any time before the end of the OEB's hearing, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **January 9, 2017** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

LEARN MORE

Our file numbers for this case is **EB-2016-0300 (Enbridge Gas), EB-2016-0296 (Union Gas) and EB-2016-0330 (Natural Resource Gas)**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter one of the three file numbers **EB-2016-0300 (Enbridge Gas), EB-2016-0296 (Union Gas) and EB-2016-0330 (Natural Resource Gas)** on the OEB website: www.ontarioenergyboard.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **January 9, 2017**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This hearing will be combined pursuant to section 21(5) and held under section 36 of the Ontario Energy Board Act, S.O. 1998 c. 15 (Schedule B).

