

UNDERTAKING J3.5

UNDERTAKING

TR 3, p.123

To provide more information about the low income behavioural pilot program mentioned at Exhibit C, Tab 5, Schedule 2, page 29

RESPONSE

As clarified during the hearing, this Undertaking is in response to the behavioural program under the Green Investment Fund (“GIF”), not as part of a low income program.

As outlined at Exhibit C, Tab 5, Schedule 2, pages 28 and 29 of Enbridge’s 2018 Cap and Trade Compliance Plan, Enbridge entered into an agreement with the Ministry of Energy (“MOE”) to offer an advanced home energy audit and retrofit program over the course of three years (2016-2018) through GIF.

The scope of work has been expanded to deliver a residential energy efficiency behavioural improvement program over a 2 year period (2017-2018). For clarification this is not a pilot program.

This program is targeted to 140,000 residential customers, including low income. The objectives of the program are to drive behavioural changes to improve energy efficiency, generate customer bill savings and reduce GHG emissions. In addition, the program will introduce customers to other DSM offerings such as the Home Energy Conservation program.