

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENBRIDGE GAS DISTRIBUTION INC.

## Enbridge Gas Distribution Inc. has applied for approval of Service Fees for its New Renewable Natural Gas Enabling and Geothermal Energy Service Programs

Learn more. Have your say.

Enbridge Gas Distribution Inc. has requested approval for the methodology to set site specific monthly service fees for its new Renewable Natural Gas Enabling Program and a specific \$25.20 per tonne per month service fee for 2018 for its new Geothermal Energy Service Program. Enbridge Gas Distribution Inc. says that customers of the programs will pay for the full costs of the programs and existing natural gas customers will not be harmed and will benefit over the life cycle of the programs.

For the Renewable Natural Gas Enabling Program, Enbridge Gas is proposing to provide upgrading services and injection services to Renewable Natural Gas producers. The optional upgrading service will upgrade biogas to pipeline quality. The mandatory injection services will include Enbridge Gas building natural gas pipelines to connect Renewable Natural Gas producers to a natural gas distribution system.

For the Geothermal Energy Service Program, Enbridge Gas is proposing to own and maintain ground source geothermal loops while customers will own a heat pump system that is similar to a furnace-air conditioner combination.

### THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Enbridge Gas' request. We will question the company on the reasonableness of its proposed methodology to set services fees for the RNG Enabling Program and a specific fee for the Geothermal Energy Service Program. We will also hear questions and arguments from individual customers and from groups that represent customers of Enbridge Gas. At the end of this hearing, the OEB will decide what, if any, service fees will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

### BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Enbridge Gas' application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by March 5, 2018 or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

### LEARN MORE

Our file numbers for this case is **EB-2017-0319**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2017-0319** on the OEB website: [www.oeb.ca/notice](http://www.oeb.ca/notice). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

### ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by March 5, 2018.

### PRIVACY

*If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This hearing will be held under section 36 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).*

