

BOMA INTERROGATORY #5

INTERROGATORY

Ref: EB-2017-0324, Exhibit A, Tab 1, Schedule 3, Page 5 of 48

Preamble: Finally, in Enbridge's efforts to gain understanding of NTG adjustments made by the EC, despite continued requests for detailed information to enable the Company to replicate the calculations used by the EC to arrive at its proposed NTG values, the EC failed to provide the details required for the Company to do this analysis. Enbridge therefore had no ability to review live calculations or understand the consideration of participant responses to the NTG scoring algorithm.

Please confirm that in previous evaluation processes, the company was able to replicate the calculations used by the EC and understand how participant responses were used in the scoring algorithm.

RESPONSE

Enbridge confirms that in previous evaluation processes, the Company was able to replicate auditor's calculations pertaining to realization rates, scorecards and shareholder incentive and LRAM. Enbridge was also provided with information to assist in understanding how responses to sampled participant verification were incorporated in the auditor's determination of realization rates.

In the case of the previous commercial / industrial custom NTG study conducted by Summit Blue, Enbridge was given an opportunity and was provided with the responses to survey questions in the aggregate (to maintain customer anonymity). This allowed the utility personnel at the time to review the survey results detail with the consultant. This provided improved understanding about the various drivers in assessing program influence as well as providing more confidence in the translation of survey results and customer feedback into a scoring algorithm and analysis plan. It was apparent through this process that even slight adjustments in the scoring algorithm could have measurable impacts on the final results.

Witnesses: D. Bullock
D. Johnson