

ENBRIDGE GAS INC.  
Answer to Interrogatory from  
Board Staff (STAFF)

Reference: AMP – Exhibit C1/Tab 3/Schedule 1/Pgs. 126

Question:

Union Gas has indicated that it intends to make a major lifecycle replacement as the current version of its billing system (Banner) and underlying technologies will be over 20 years old. The total capital spend on this program is estimated to be \$123 million over the ten year planning period.

- a) Has Enbridge Gas considered to implement the Enbridge Gas Distribution billing system for the Union Gas rate zones?
- b) What would be the costs and savings of discontinuing the Banner system and implementing the Enbridge Gas Distribution billing system for the entire Enbridge Gas franchise area?

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**Response**

- a- b) Enbridge Gas is currently reviewing alternatives to consolidate the two Customer Information Systems. This investigation is in the preliminary stages and costs and savings have not been identified.