

ENBRIDGE GAS INC.  
Answer to Interrogatory from  
Building Owners and Managers Association of Greater Toronto (BOMA)

Reference: Exhibit C1, Tab 1, Schedule 1; Utility System Plan/EGD, p29

Question:

- a) Please itemize and describe how "opportunities outside of core business activities that have different funding ... mechanisms and supported through public and governmental policies/regulations" are dealt with in the prioritization process. Do they rank ahead of all of the core business opportunities, behind all core business activities, or otherwise. Please explain.
- b) As among price, safety, and reliability, which do customers of each rate zone rank first, second, and third priority?

---

**Response**

- a) Non-core business activities are not considered in the prioritization process of core capital and follow a separate approval process. As indicated on page 29 in the Company's USP, filed at Exhibit C1, Tab 1, Schedule 1, opportunities outside of core business activities that have different funding mechanisms and are driven and supported through public and governmental policies/regulations, (such as Community Expansion, renewable natural gas, etc.), do not flow through the prioritization process.
- b) The Customer Engagement survey in the EGD rate zone did not ask customers to prioritize between price, safety, or reliability.

In the Union rate zones, as indicated on page 10 in the Customer Engagement survey filed at Exhibit D1, Tab 2, Schedule 1, customers generally rate price as the top priority followed by safety and reliability. Some business customers prioritize reliability over safety.