

ENBRIDGE GAS INC.
Answer to Interrogatory from
Building Owners and Managers Association (BOMA)

Reference: Exhibit D1, Tab 1, p19

Question:

A large minority of large volume customers expressed some concerns about EGD. Of those, 24% mention high costs for new natural gas service, and 16% had meter reading accuracy. What steps is EGD taking to deal with these complaints, in particular, meter reading accuracy?

Response

Please see Exhibit I.STAFF.77.