

ENBRIDGE GAS INC.  
Answer to Interrogatory from  
Building Owners and Managers Association of Greater Toronto (BOMA)

Reference: Exhibit A, Tab 3, Schedule 1, p4

Question:

Please provide copies of the most recent three years of customer satisfaction surveys that EGD and Union have conducted.

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**Response**

The customer engagement reports supporting this 2019 rates application for Enbridge Gas are provided at Exhibit D. As per the MAADs decision, Enbridge Gas will file a consolidated USP in 2021. In support of the USP, the company will conduct a customer engagement survey which will be filed as part of the 2021 rate application.