

ENBRIDGE GAS INC.
Answer to Interrogatory from
Consumers Council of Canada (CCC)

Reference: Ex. C1/T1/S1/p. 55

Question:

Please file the Customer Connection Policy that was revised in 2015. Please explain the nature of the changes made in 2015 and the rationale for those changes. Please specifically identify how the Contribution in Aid of Construction was changed. Please explain the extent to which EGD undertook any customer engagement with respect to these changes.

Response

Enbridge Gas's feasibility policy has always been aligned with the requirements of E.B.O. 188. In 2015, the EGD rate zone enhanced its process for estimating the service cost used for assessing feasibility of residential conversion customers. The current policy has been filed with this application as Exhibit B1, Tab1, Schedule 1, Appendix H.

Prior to the enhancement in 2015, as noted in Exhibit B1, Tab 1, Schedule 1, Appendix H, paragraph 9, EGD applied a simplified approach to assess economic feasibility which assumed consistent or like circumstances for standard residential service connections.

The underlying assumptions of like circumstances and sufficient cost recovery which allowed EGD to maintain the simplified approach have changed. There is now recognition of increased variability in the cost associated with residential customer attachments which warrants a more precise assessment of individual project costs. The EGD rate zone now accounts for this variability in customer circumstances through assessments by using an individually estimated volumetric allowance and a regionally tailored cost estimate based on historical data from similar services in the same area where available or based on a specific field estimate where necessary. CIAC is now calculated based on customer specific volumetric allowance and cost estimates.

Please see Exhibit I.STAFF.2, part (b) for the customer communication process that was undertaken by the EGD rate zone with respect to this change.