

ENBRIDGE GAS INC.  
Answer to Interrogatory from  
Consumers Council of Canada (CCC)

Reference: Ex. A/T3/S1/p. 5

Question:

Please explain what relief EGI is seeking from the OEB with respect to the customer consultation undertaken by both EGD and Union.

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**Response**

Enbridge Gas is not seeking any specific relief from the Board with respect to the customer engagement filed at Exhibit D1. The Board confirmed this in its Decision and Procedural Order No. 2:

The OEB agrees with Enbridge Gas that customer engagement is relevant to the USP and AMP planning processes, and therefore is a consideration for the review of the ICMs. It is generally not a requirement to file the results of customer engagement with IRM applications that do not include ICMs, given the mechanistic nature of the Price Cap IR rate adjustments. A new issue on customer engagement has not been added to the Issues List, as proposed by VECC, because the customer engagement will be considered as part of whether the projects are eligible for ICM funding.<sup>1</sup>

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<sup>1</sup> Decision and Procedural Order No. 2, April 1, 2019, page 6.