

ENBRIDGE GAS INC.  
Answer to Interrogatory from  
Canadian Manufacturers & Exporters (CME)

Reference: Exhibit D1, Tab 1, Schedule 1, page 2 of 86

Question:

At Exhibit D1, Tab 1, Schedule 1, page 2, EGI has provided a report by Ipsos Public Affairs.

- (a) The report is labelled as a “Draft Report”. Was a final report produced by Ipsos? If so, please file it as part of this proceeding. If not, why not?
- (b) When were the final reports by Ipsos and Innovative Research Group Inc. delivered to Enbridge and Union respectively?
- (c) Please outline how the results of the reports were incorporated in the development of Enbridge and Union’s (or EGI’s) business planning. Are there any specific projects or investments which were scheduled or postponed as the result of the customer consultations, if so, which projects or investments were they?

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**Response**

- (a) EGD’s customer engagement study was conducted by Ipsos and a report of the findings was provided to the company in August 2017. The report was final at the time and was titled as draft as it was an expectation that a customer engagement study would be an ongoing endeavor within utility business planning.
- (b) Both customer engagement reports were delivered in August 2017.
- (c) Please see Exhibit I.STAFF.33.