

ENBRIDGE GAS INC.
Answer to Interrogatory from
Energy Probe Research Foundation (EP)

Reference: Exhibit D1, Tab 1, Schedule 1, Pages 25 and 26

Question:

“There are a couple of ways in which Enbridge Gas can help to lower customer costs to offset this cap and trade cost. One way is to offer conservation programs (such rebates and incentives) to encourage customers to make changes to their home to reduce their household natural gas consumption. Another way is for Enbridge to invest in renewable energy sources that will reduce greenhouse gas emissions across the network and offset the amount of cap and trade costs to customers overall.

SOME PEOPLE SAY there is not much more they can do to make their home more energy efficient and therefore they may not be able to lower the cap and trade cost they pay. They are more likely to see savings based on investments Enbridge Gas could make in renewable energy that will reduce the cap and trade costs to customers across the network.

OTHER PEOPLE SAY there is more they can do to make their home more energy efficient and they would prefer to have access to rebates and incentives to help them do that to lower the cap and trade cost they pay rather than rely on investments in renewable energy by Enbridge Gas to lower cap and trade cost across the network.”

- a) Which of the above questions was put to residential customers?
- b) What information was provided to the respondents as context for the question? Be specific such as relative costs and bill impacts.
- c) Given the OEB decision on RNG is the question no longer accurate? Please discuss.

Response

- a) The text provided above refers to two separate questions asked in the residential surveys:

Question 9:

There are a couple of ways in which Enbridge Gas can help to lower customer costs to offset this cap and trade cost. One way is to offer conservation programs (such as rebates and incentives) to encourage customers to make changes to their home to reduce their household natural gas consumption. Another way is for Enbridge to invest in renewable energy sources that will reduce greenhouse gas emissions across the network and offset the amount of cap and trade costs to customers overall.

Generally speaking, would you prefer to see Enbridge...? (Read list)

- Invest in conservation programs to help customer reduce their consumption
- Invest in renewable energy sources that will reduce the overall network's consumption
- Both
- Neither
- Don't know (Read) [Anchor]

Question 10:

Some people say [ROTATE STATEMENT 1 AND 2] [STATEMENT 1] there is not much more they can do to make their home more energy efficient and therefore they may not be able to lower the cap and trade cost they pay. They are more likely to see savings based on investments Enbridge Gas could make in renewable energy that will reduce the cap and trade costs to customers across the network. Other people say [STATEMENT 2] there is more they can do to make their home more energy efficient and they would prefer to have access to rebates and incentives to help them do that to lower the cap and trade cost they pay rather than rely on investments in renewable energy by Enbridge Gas to lower cap and trade cost across the network. Which is closer to your point of view? Are you... (Read list)

More likely to see savings based on renewable energy investments across the network

More likely to see savings based on making your home more energy efficient
Don't know (Read) [Anchor]

- b) The context provided for each question is detailed in the previous response.
- c) Please see Exhibit I.EP.34, part b) and c).