

BOMA INTERROGATORY #22

INTERROGATORY

Ref: Ibid, p19

- (a) How many unbundled large industrial customers does EGD have? Is the option restricted to large industrials? While not in the gas supply plan, would EGD not be expected to backstop? Please confirm that EGD has no legal obligation to do so. Does it have a backstop rate?
- (b) Has EGD had to provide this "emergency service" in the past? If so, how many times? Please discuss.
- (c) Please describe the nature of the load balancing service that EGD supplies to OTS customers. Can you provide a contractual template for the service?

RESPONSE

- a) EGD has five (5) unbundled distribution service customers. The unbundled distribution service options (Rate 125 and Rate 300) are available to any customers who qualify for the service as per the applicability requirements set out for each service in the Rate Handbook. EGD provides limited daily load balancing service to unbundled distribution service customers, which provides load balancing up to 60% of the customer's Contract Demand ("CD"). EGD's only obligation is to provide limited load balancing service to its unbundled distribution service customers as per the provisions of Rate 125 and Rate 300.

Note that unbundled distribution service customers are not obligated to provide Mean Daily Volume ("MDV") each and every day to the Company, but rather have to nominate daily and deliver daily the amount of gas required to serve the customer's daily load at the plant. If the unbundled customer's daily gas delivery does not match the customer's actual daily load / consumption at the plant, then EGD will provide limited load balancing up to 60% of the customer's CD for that day.

EGD can provide backstopping service under Rate 320 to bundled direct purchase customers to supply their MDV obligation (i.e., backstopping service applies in situations where direct purchase customers, either by themselves or through their marketers or brokers, cannot deliver their MDV obligation to the Company). In such situations, the Company can provide backstopping service up to the volume of gas available / allocated for backstopping in any day and supply the MDV obligation on

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behalf of those direct purchase customers whose MDV supplies were not delivered to the Company).

- b) As described in part a) above, EGD does not provide backstopping service to its unbundled distribution service customers. EGD's only obligation is to provide limited load balancing service to its unbundled distribution service customers as per the provisions of Rate 125 and Rate 300.
- c) EGD provides / meets all of seasonal and daily load balancing needs of its Sales Service (i.e., System Gas), Western Transportation Service ("WTS"), Ontario Transportation Service (OTS) and Dawn Transportation Service (DTS) customers.

Note that direct purchase bundled customers ("WTS, OTS and DTS") also need to manage their Banked Gas Account ("BGA") balances, where BGA tracks the difference between the amount of gas delivered by the customer to the Company and the amount of gas used / consumed by the customer.

The Company provides a number of options / tools to direct purchase customers to manage (i.e., reduce or eliminate) their BGA balances such as make-ups, suspensions and title transfers.

Also, as requested within this question, attached is a copy of the Gas Delivery Agreement.