

ENBRIDGE GAS INC.
Answer to Interrogatory from
Vulnerable Energy Consumers Coalition (VECC)

Reference: Exhibit A1/T5/S2/pg.7

Question:

The preface to the EGD Conditions of Service state:

We reserve the right to modify the contents of the Conditions of Service at any time. These Conditions of Service are meant as guidelines and do not supersede any terms and conditions set out in Enbridge's Rate Handbook, or agreed to in our contracts with you.

- a) Is it EGI's position that all of the provisions of its Conditions of Service (both Rate Zones) may be changed without prior approval of the Ontario Energy Board?
- b) If, it is EGI's position that a subset of the provisions require Board approval whereas other provisions do not, please identify the provisions in question.

Response

- a-b) In accordance with the Board's *Gas Distribution Access Rule*, Enbridge Gas must file a copy of its Customer Service Policy (i.e., Enbridge Gas's Conditions of Service) with the Board when revised. Board approval of revisions is not required.