

ENBRIDGE GAS INC.
Answer to Interrogatory from
Energy Probe Research Foundation (EP)

Reference: Exhibit D1, Tab 1, Schedule 1, Page 24

Preamble: The following question was put to Residential Customers:

“As you may know, on January 1, 2017 the Ontario government is planning to introduce a Cap and Trade system to help reduce greenhouse gas emissions in Ontario. Customers will pay a cost related to the amount of greenhouse gases they emit, such as from the use of fossil fuels. The government plans to invest these cap and trade proceeds into various initiatives that reduce greenhouse gases such as renewable sources of energy, public transportation, electric vehicle incentives, and energy conservation programs. Initially, the government expects costs to be about \$7 per month for each natural gas customer for home heating, but the exact amounts next year and in future years is not yet known. Some estimates have indicated that the cost could increase by roughly 50 percent by 2023.”

Question:

- a) Were Residential Customers aware that the Cap and Trade charge was added to their bills? Please provide data on the level of awareness.
- b) Has EGI canvassed its customers following the cancellation of the Cap and Trade and introduction of the Federal Carbon Tax in April 2019? If so please provide the results.

Response

- a) The specific question asking if residential customers were aware that the Cap and Trade charge was added to their bills was not asked. Customers were asked if they were aware that starting in 2017 customers would be paying on average more to cover costs associated with Cap and Trade. Residential customers would pay on average \$7 more per month – 46% were aware, General Service would pay \$36 more per month on average – 36% were aware, Large Volume Customers (various unit rate increases) – 74% were aware, and Rate 6 Business customers would pay an additional 15% increase per month – 31% were aware.
- b) No.