

Stay safe year round

Use this checklist for handy reminders and tips to keep you and your family safe and prepared to respond to an emergency. Print and post it somewhere you can refer to it easily, from season to season.



Year round

Know the signs of natural gas leak: rotten egg smell, hissing sound, bubbling water, dying vegetation or blowing dirt. Leave the area immediately and call our emergency line at **1-866-763-5427** or 911.

Blocked sewer line? Call Ontario One Call at **1-800-400-2255** for a free natural gas sewer safety inspection before clearing.

Flooding? We shut off gas supply during a flood. Never attempt to relight appliances on your own—wait for our representatives.

Review your family emergency plan.

Digging projects? Visit [OntarioOneCall.ca](https://ontarioonecall.ca) at least five business days before starting your project for a free utility locate.

Private lines installed by you or a contractor, such as a gas line from your house to a pool heater or barbecue, are not included in a utility locate and will require a separate private locate (fees will apply).

If your natural gas meter is in a backyard or somewhere accessible to your dog, please remember to leash or keep your dog inside when we visit your property. Consider posting a sign to alert us that a dog might be present.

Suspicious text, email or phone call pretending to be Enbridge Gas? Report it by emailing fraudnotification@enbridge.com or calling **1-877-362-7434**.

Share natural gas safety tips with your whole family.



Winter

Never use outdoor fuel-burning equipment (generators, patio heaters, barbecues) inside your home or garage as a temporary heat source.

Regularly check your meter, natural gas piping and vents to ensure they are clear. After a storm, use a broom or soft brush to gently clean off snow, ice or other debris.

Meter icing problem? Call us at **1-866-763-5427**.

Leaky eavestroughs or exterior taps? Repair right away to prevent water from dripping on your gas meter and vents.

Meter near a sidewalk or driveway? Please ensure it's visible to snowplow drivers.

Clear a path to your meter – it allows easy access for accurate meter readings or in emergency situations.



Spring

Digging projects? Visit [OntarioOneCall.ca](https://ontarioonecall.ca) at least five business days before starting your project for a free utility locate.

Test carbon monoxide (CO) alarms and change the batteries.

Check the expiration date on the back of CO alarms.

Flooding? We shut off gas supply during a flood. Never attempt to relight appliances on your own—wait for our representatives.

In warmer months, keep the natural gas meter area free of plants, shrubbery and landscaping.



Summer

Flooding? We shut off gas supply during a flood. Never attempt to relight appliances on your own—wait for our representatives.

Schedule an annual inspection of all fuel-burning appliances by a TSSA-registered contractor.

Blocked sewer line? Call Ontario One Call at **1-800-400-2255** for a free natural gas sewer safety inspection before clearing.

Digging projects? Visit [OntarioOneCall.ca](https://ontarioonecall.ca) at least five business days before starting your project for a free utility locate.



Fall

Test carbon monoxide alarms and change the batteries.

Check the expiration date on the back of CO alarms.

Know the symptoms of carbon monoxide poisoning: headache, dizziness, nausea, vomiting.

Restock your home/car emergency kit.

Schedule a yearly furnace inspection with a TSSA-registered HVAC contractor before heating season starts. Change or clean your furnace filter at least every three months.

Visit enbridgegas.com/safety for more information about how to stay safe around natural gas.