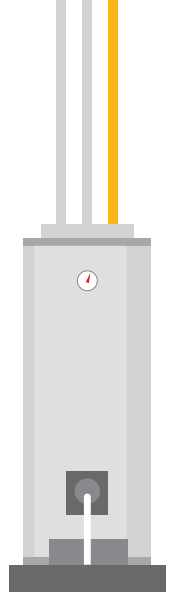
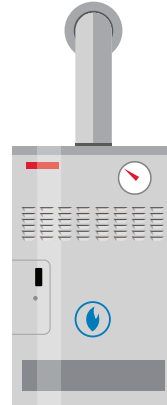
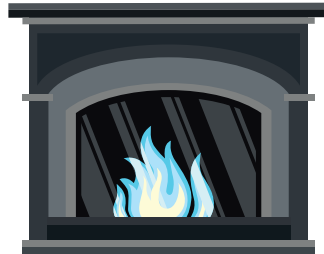
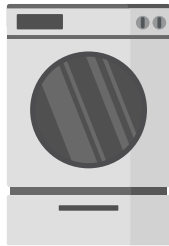
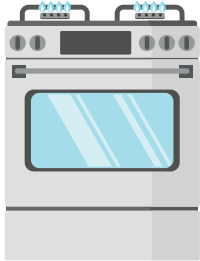


Important information about your natural gas appliances



As part of our commitment to safety, we want to remind you that as a user of a natural gas appliance (a tenant or an owner), you have a responsibility to maintain your appliance to ensure that it's operating safely.



It is important to have a certified HVAC contractor inspect your natural gas appliances (e.g. furnace, water heater, boiler, cooking range, fireplace) on a suggested annual basis. We recommend you keep a record of your maintenance activities for reference.

Among the items to be checked by a certified HVAC contractor are:



Safety controls and switches operate correctly, including ignition and shut off.



Water temperature control valves and appropriate water temperature rise (boiler and water heater).



Appropriate air temperature rise (air ducted equipment).



Pressure control valves and manifold pressure.



Exhaust vents are clear of debris.



Appropriate combustion and heating capacity.



Peace of mind

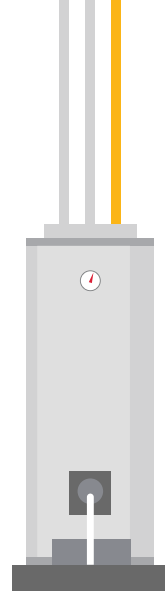
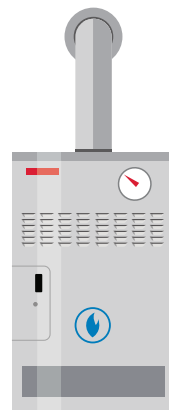
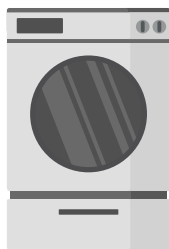
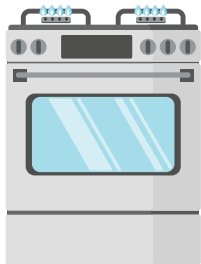
Carbon monoxide (CO) is a highly poisonous gas, which is often called the 'silent killer' because it is odorless and colorless. CO can be produced from the incomplete combustion of natural gas if your appliance isn't operating properly. You can't see or smell CO, so it's extremely important to install a detector and maintain your furnace and other natural gas appliances, to keep your family safe.

Appliances found to be unsafe by Enbridge Gas personnel will be "red tagged" and left turned off. As the owner or user of a natural gas appliance, you are responsible for maintaining it in a safe operating condition.

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Natural gas appliance safety tips



Set hot water tanks to an appropriate temperature. Scalding hot water poses a threat when used in a sink, bathtub or shower, especially to small children. Most hot water tanks have a dial that can be used to set the temperature. Refer to your manufacturer's instructions on setting the hot water temperature.



Never use natural gas lines to hang clothing or other items, and do not allow children to play on or near them.



Never store or use gasoline or other flammable liquids indoors. Also, make sure that flammable liquids aren't stored near natural gas appliances such as a hot water tank or space heater.



Natural gas space heaters should be installed by a qualified professional and maintained according to the manufacturer's instructions.



Corrugated stainless steel tubing (CSST) is common in natural gas systems that were installed or serviced after 1990. These systems should be properly bonded and grounded by a licensed electrician.



Some flexible connectors manufactured between 1970 and 1980 may fail over time and should be replaced. A qualified HVAC technician can perform this work.

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