

Stay safe year round

Use this checklist for handy reminders and tips to keep you and your family safe and prepared to respond to an emergency. Print and post it somewhere you can refer to it easily, from season to season.



Year round

Know the signs of natural gas leak: rotten egg smell, hissing sound, bubbling water or blowing dirt. Leave the area immediately and call 911.

Blocked sewer? Call Ontario One Call at **1-800-400-2255** for a free natural gas sewer safety inspection before clearing. We shut off gas supply during a flood. Never attempt to relight appliances on your own – wait for our representatives.

Digging projects? Call **1-800-400-2255** or visit [OntarioOneCall.ca](https://www.ontarioonecall.ca) at least five business days before starting your project for a free utility locate.

Review your family emergency plan.

Suspicious text, email or phone call pretending to be Enbridge Gas? Report it to us by emailing stop-spoofing@enbridge.com or call us at **1-866-763-5427**.

If your natural gas meter is in a backyard or somewhere accessible to your dog, please remember to leash or keep your dog inside when we visit your property. Consider posting a sign to alert us that a dog might be present. These simple steps help keep our employees safe – and your pet, too.

Private lines installed by you or a contractor, such as a gas line from your house to a pool heater or barbecue, are not included in a utility locate and will require a separate private locate (fees will apply).



Winter

Never use outdoor fuel-burning equipment (generators, patio heaters, barbecues) inside your home or garage as a temporary heat source.

Regularly check your meter, natural gas piping and vents to ensure they are clear of debris.

Meter icing problem? Call us at **1-866-763-5427**.

After a storm, gently use a broom or soft brush to clean snow, ice or other debris off your natural gas meter, regulator and vents.

Leaky eavestroughs or exterior taps? Repair right away to prevent water from dripping on your gas meter and vents.

Meter near a sidewalk or driveway? Please ensure it's visible to snowplow drivers.

Clear a path to your meter – it allows easy access for accurate meter readings or in emergency situations.



Spring

Digging projects? Call **1-800-400-2255** or visit [OntarioOneCall.ca](https://www.ontarioonecall.ca) at least five business days before starting your project for a free utility locate.

Test carbon monoxide (CO) alarms and change the batteries.

Check the expiration date on the back of CO alarms.

Flooded basement? Call Ontario One Call at **1-800-400-2255** for a free natural gas sewer safety inspection before clearing. We shut off gas supply during a flood. Never attempt to relight appliances on your own – wait for our representatives.

In warmer months, keep the natural gas meter area free of plants, shrubbery and landscaping.



Summer

Flooded basement? Call Ontario One Call at **1-800-400-2255** for a free natural gas sewer safety inspection before clearing. We shut off gas supply during a flood. Never attempt to relight appliances on your own – wait for our representatives.

Share natural gas safety tips with kids.

Schedule an annual inspection of all fuel-burning appliances by a TSSA-registered contractor.



Fall

Test carbon monoxide alarms and change the batteries.

Check the expiration date on the back of CO alarms.

Know the symptoms of carbon monoxide poisoning: headache, dizziness, nausea, vomiting.

Restock your home/car emergency kit.