

Enbridge Gas S&T Customer Update



Nov. 18, 2019



Holiday shopping safety



More than 174 million Americans shopped between Thanksgiving and Cyber Monday in 2018.



Employee profile: Paul Dhaen



- Manager, Storage and Transportation Sales.
- Previous role: Manager, Capacity Management and Utilization team at Enbridge Gas Inc.
- 20 plus years experience at Enbridge Gas Inc.
 - Gas Supply.
 - Ex-franchise sales.
 - In-franchise sales.
- Brings his solid knowledge of natural gas markets, customers and stakeholders.

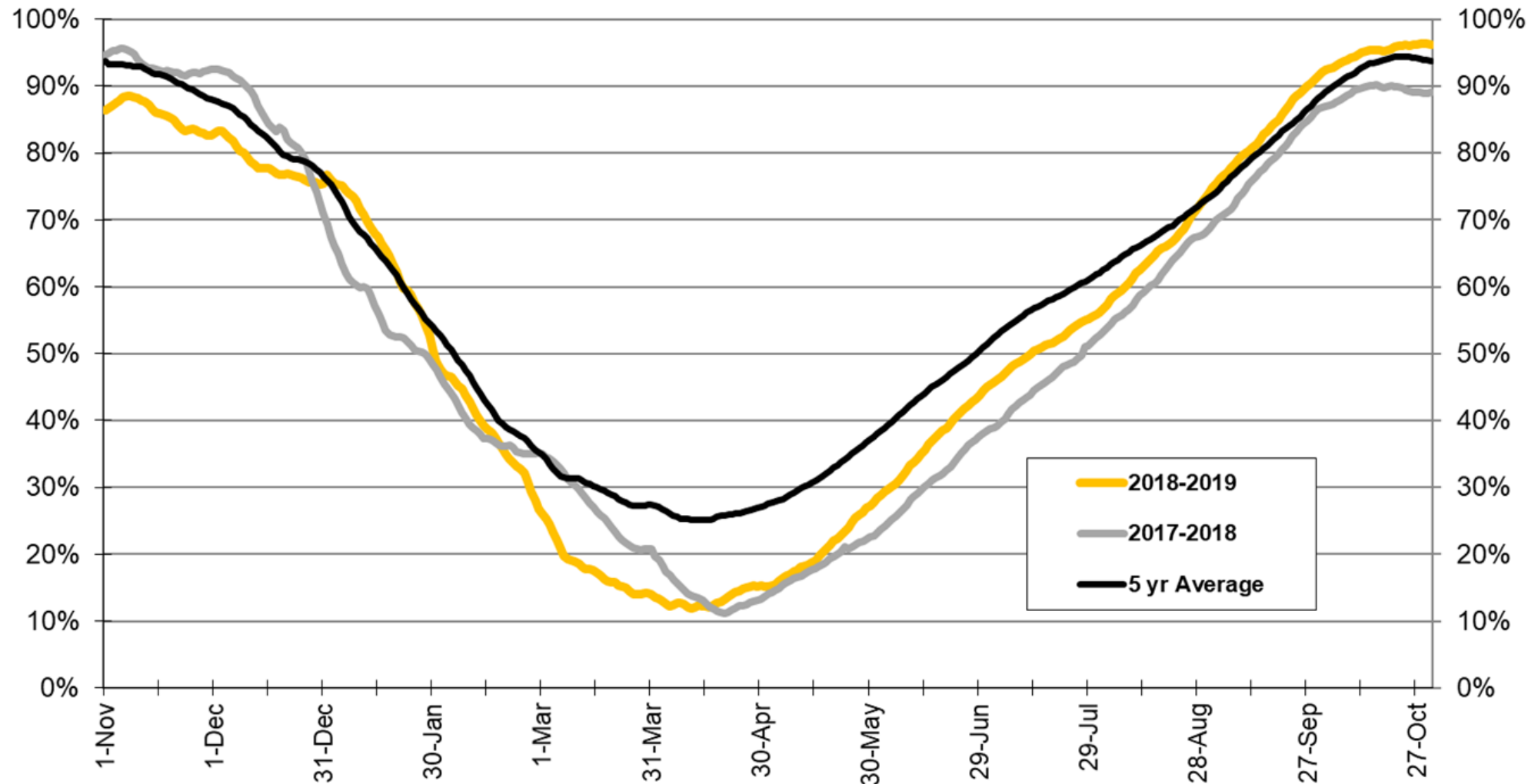


Welcome Paul to the Storage & Transportation Sales team!



Operational update

Dawn Storage: Percentage full





Rates update

- Cap-and-Trade deferral adjustment.
- 2018 Deferrals.
- 2019 Rates.
- 2021 Kirkwall – Hamilton Project.



Online assignments now available

- Online Assignments deliver an electronic means for customers to assign M12 and C1 transportation capacity.
 - Self-serve and expedite the agreement process.
- The new Unionline “S&T Assignment” access right is required for both the assignor and assignee of the temporary transportation capacity.



Focused on customer satisfaction



Thank you!



If you have any questions, please contact your Account Manager.

