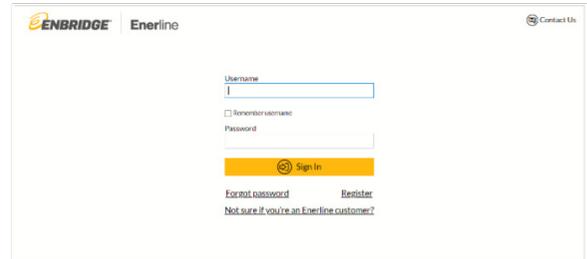


# Enerline Multi-Factor Authentication (MFA)

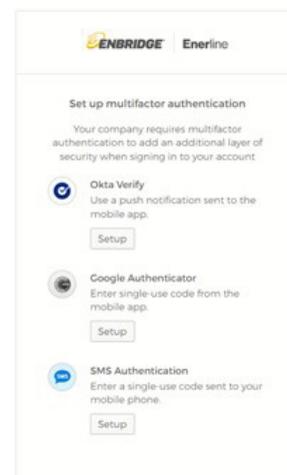
## Setting up SMS Authenticator (text)

1. Enter login credentials in the Enerline login screen.



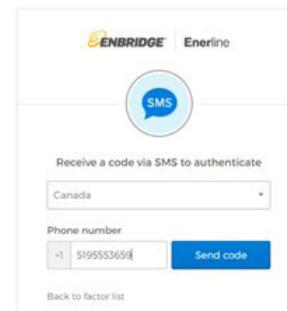
The screenshot shows the Enerline login interface. At the top left is the ENBRIDGE logo and the word "Enerline". At the top right is a "Contact Us" link. The main form contains a "Username" input field, a "Remember username" checkbox, and a "Password" input field. Below these is a yellow "Sign In" button. At the bottom, there are links for "Forgot password" and "Register", and a note "Not sure if you're an Enerline customer?"

2. Click the **Set up** button for the SMS Authentication option.



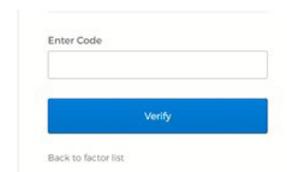
The screenshot shows the "Set up multifactor authentication" screen. It features the ENBRIDGE logo and "Enerline" text at the top. Below the header, it says "Set up multifactor authentication" and "Your company requires multifactor authentication to add an additional layer of security when signing in to your account". There are three options listed: "Okta Verify" (selected with a blue checkmark), "Google Authenticator", and "SMS Authentication". Each option has a "Setup" button. The "SMS Authentication" option is described as "Enter a single-use code sent to your mobile phone."

3. Select the Country, enter your phone number and click **Send code**.



The screenshot shows the "Receive a code via SMS to authenticate" screen. It features the ENBRIDGE logo and "Enerline" text at the top. Below the header is a blue circular icon with "SMS" inside. The main text says "Receive a code via SMS to authenticate". There is a dropdown menu for "Country" set to "Canada". Below that is a "Phone number" input field with a country code dropdown set to "+1" and the number "99553659". A blue "Send code" button is to the right of the phone number field. At the bottom, there is a "Back to factor list" link.

4. After clicking **'Send code'** in the screen above, a new entry field will appear on the screen. In addition, you will have received a message including a six-digit code on your mobile device. Enter the code into the **'Enter Code'** field and click the **Verify** button.

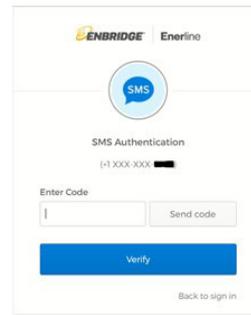


The screenshot shows the "Enter Code" screen. It features a text input field labeled "Enter Code". Below the input field is a blue "Verify" button. At the bottom, there is a "Back to factor list" link.

You can now continue with Enerline activities.

On future visits to Enerline, you will be presented with an authentication screen after you've entered your login credentials. Click the **'Send Code'** button and look for the six-digit code that will be sent to your mobile device.

Enter the code into the **'Enter Code'** field and click the **Verify** button which will allow you to continue with Enerline activities.



The screenshot shows the Enerline SMS Authentication interface. At the top, the ENBRIDGE logo and 'Enerline' text are visible. Below this is a blue circular icon with 'SMS' inside. The text 'SMS Authentication' is centered, followed by a phone number '(+1) XXXX-XXXX' with a blacked-out area for the last four digits. Underneath, there is an 'Enter Code' label above a text input field. To the right of the input field is a 'Send code' button. Below the input field is a large blue 'Verify' button. At the bottom right, there is a small link that says 'Back to sign in'.