

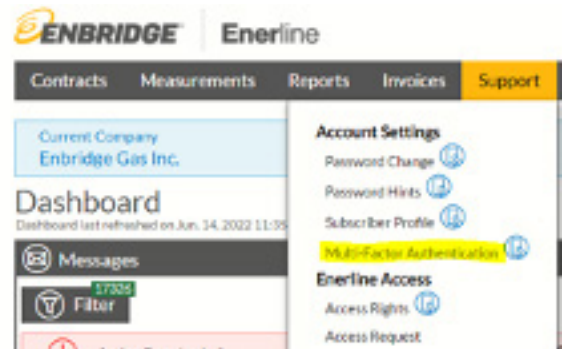
Enerline Multi-Factor Authentication (MFA)

Setting up Google Authenticator

Note: Through the Google Authenticator security option, you can also set up an authenticator application of your choice for your mobile device or desktop computer.

1. Enter credentials on the Enerline login screen.

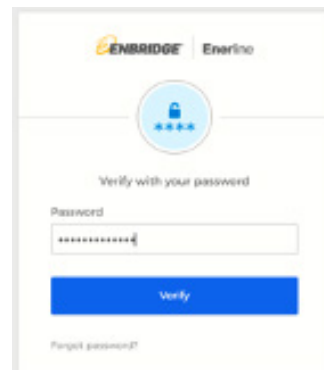
2. From the Support menu, select **Multi-Factor Authentication**.



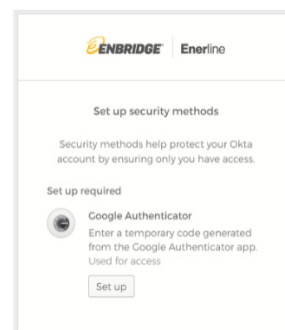
3. A new browser tab will open and a list of security methods will be displayed.

Select **Google Authenticator**.

4. Enter your Enerline password once again and click **Verify**.

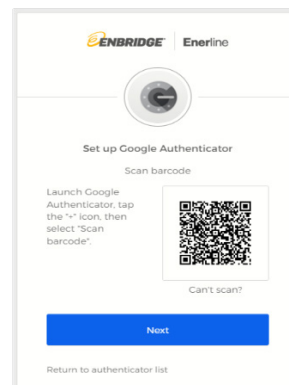


5. Click the **Set up** button to proceed with setting up Google Authenticator (or an authenticator application of your choice) on a mobile device or desktop computer.



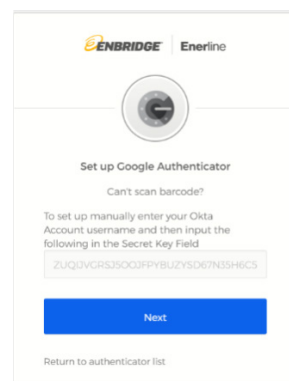
6. Scan the QR code with the camera on your mobile device and proceed with setting up an account in Google Authenticator or the authenticator application of your choice. Click the **Next** button.

If you can't scan, or if you wish to use an authenticator on your desktop computer, click the **'Can't Scan?'** link below the QR code and proceed to Step 6a for further instruction.

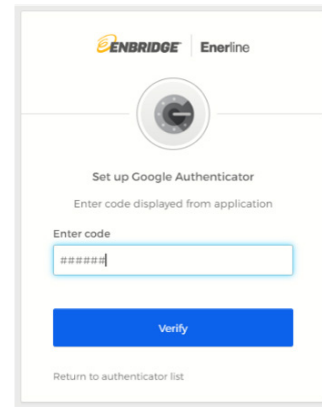


- 6a. If you clicked **'Can't scan?'** in the screen above, you will see an alpha/numeric code which is to be entered/copied into the Google Authenticator application or the authenticator application of your choice. (Double click on the code to highlight it and use Ctrl + c to copy it. Use Ctrl + v to paste it into the required field in your chosen authenticator application.)

Click the **Next** button.



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7. Google Authenticator, or the authenticator application of your choice, will provide a six-digit code that is to be entered in the 'Enter code' field. Click the **Verify** button.

A screenshot of the Enebridge Enerline MFA setup interface. At the top, the Enebridge logo and 'Enerline' text are displayed. Below this is a circular icon with a stylized 'G'. The main heading is 'Set up Google Authenticator'. Underneath, it says 'Enter code displayed from application'. There is a text input field labeled 'Enter code' containing six asterisks. Below the input field is a blue button labeled 'Verify'. At the bottom, there is a link that says 'Return to authenticator list'.

8. You have proactively completed the MFA set up process. Close the MFA set up tab and you can return to Enerline activities.

Note: When MFA becomes a mandatory step in the log in process, you will be prompted to enter your six-digit authenticator code when logging in to Enerline. In the meantime, you can log in to Enerline as usual.
