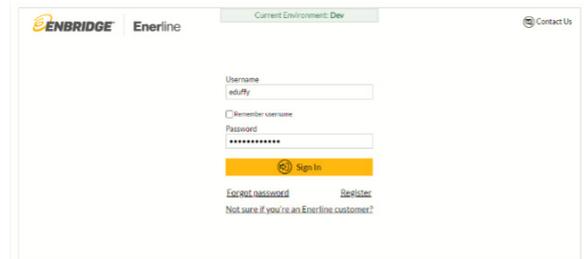


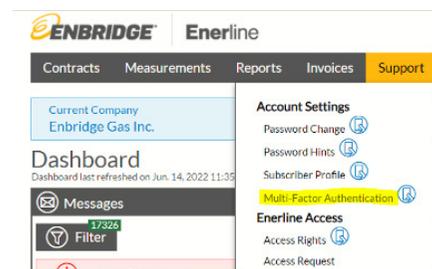
# Enerline Multi-Factor Authentication (MFA)

## Setting up Okta Verify

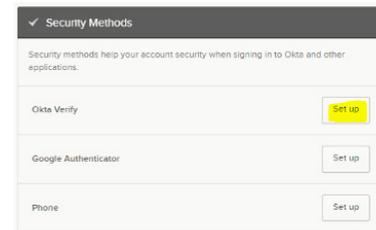
1. Enter credentials on the Enerline login screen.



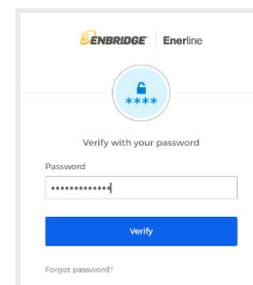
2. From the Support menu, select **Multi-Factor Authentication**.



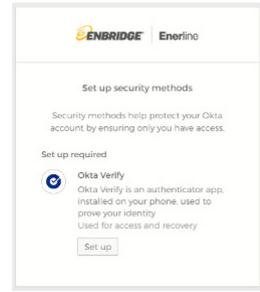
3. A new browser tab will open the Okta application and a list of security methods will be displayed. Click on the **Set up** button for **Okta Verify**.



4. Enter your Enerline password once again and click **Verify**.



5. Click the **Set up** button to proceed with setting up **Okta Verify**.



6. Scan the QR code with the camera on your mobile device and proceed with setting up an account in Okta Verify on your mobile device. (If you can't scan the QR code, click the 'Can't Scan?' link located below the QR code. See Step 6a & 6b below for instructions.)

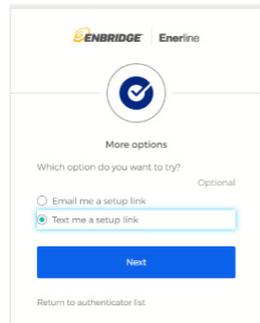


Once complete, you will see that the Okta Verify security method has been set up. You have now proactively completed the MFA set up process.

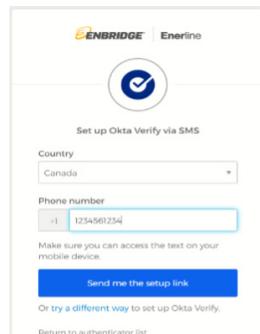
Close the MFA set up tab and return to Enerline activities.

**Note:** When MFA is mandatory, you will be prompted to enter your six-digit authenticator code when logging in to Enerline. In the meantime, you can log in to Enerline as usual.

6a. If you clicked the '**Can't Scan?**' link in the previous step, the screen below will be presented. Select the **Text** option and click the **Next** button.



6b. Select Country, enter the mobile device number and click the '**Send me the set up link**' button. Proceed with setting up an account in Okta Verify on your mobile device. Once complete, you will see that the Okta Verify security method has been set up. You have now proactively completed the MFA set up process.



Close the MFA set up tab and return to Enerline activities.

**Note:** When MFA is a mandatory step in the Enerline log in process, you will be prompted to enter your six-digit authenticator code when logging in to Enerline. In the meantime, you can log in to Enerline as usual.