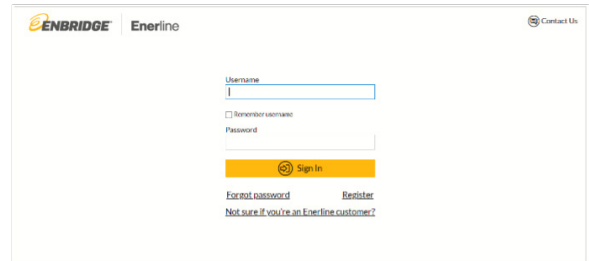


Enerline Multi-Factor Authentication (MFA)

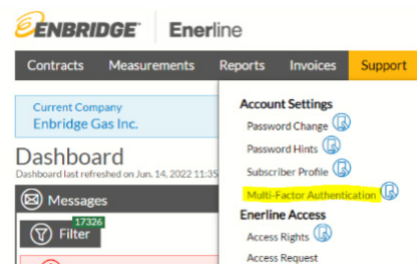
Setting up SMS Authenticator (text)

1. Enter login credentials in the Enerline login screen.



The screenshot shows the Enerline login page. At the top left is the ENBRIDGE logo, and at the top right is the text 'Enerline' and a 'Contact Us' link. The main form has a 'Username' field with a cursor, a checkbox for 'Remember username', and a 'Password' field. Below these is an orange 'Sign In' button. At the bottom, there are links for 'Forgot password?' and 'Register', and a note 'Not sure if you're an Enerline customer?'.

2. From the Enerline landing page, select **Support > Multi-Factor Authentication** from the main menu.

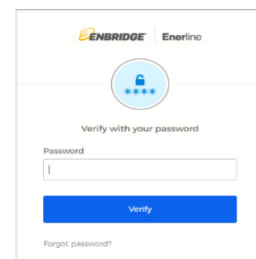


3. A new browser tab will open. Click the **Set up** button for the Phone option in the Security Methods section.



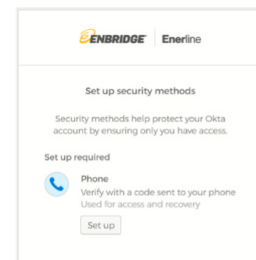
The screenshot shows the 'Security Methods' section. It has a title bar with a checkmark and the text 'Security Methods'. Below the title, it says 'Security methods help your account security when signing in to Okta and other applications.' There are three rows, each with a security method name and a 'Set up' button: 'Okta Verify', 'Google Authenticator', and 'Phone'.

4. Enter your Enerline password once again and click **Verify**.



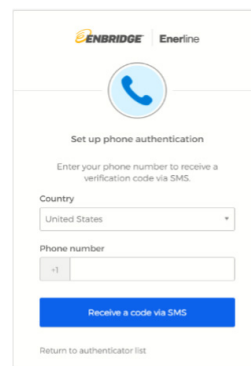
The screenshot shows the 'Verify with your password' screen. It has the ENBRIDGE logo and 'Enerline' text at the top. Below is a blue circular icon with a lock and four stars. The text 'Verify with your password' is centered. There is a 'Password' field with a cursor and a blue 'Verify' button. At the bottom, there is a link for 'Forgot password?'.

5. Click the **Set up** button.

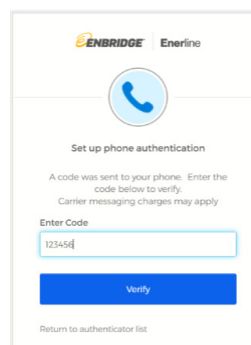


The screenshot shows the 'Set up security methods' screen. It has the ENBRIDGE logo and 'Enerline' text at the top. Below is the title 'Set up security methods'. The text 'Security methods help protect your Okta account by ensuring only you have access.' is displayed. Under the heading 'Set up required', there is a 'Phone' option with a blue circular icon and the text 'Verify with a code sent to your phone. Used for access and recovery.' Below this is a 'Set up' button.

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6. Select Country, enter the mobile device number and click the '**Receive code via SMS**' button to receive a code to the mobile number entered.



7. Check the mobile device for the six-digit code and enter it into the **Enter Code** field. Click **Verify**. Resume with Enerline activity.



8. You have proactively completed the MFA set up process. Close the MFA set up browser tab and return to Enerline activities.

Note: When MFA is a mandatory step in the Enerline log in process, you will be prompted to enter your six-digit authenticator code when logging in. In the meantime, you can log in to Enerline as usual.

