

Parry Sound Pilot Project Feedback

Received on	Source	Feedback	Enbridge Gas response
May 5, 2023	Online feedback form	Many of the Municipalities and First Nations in the region are members of a formal regional climate action and energy management partnership known as ICECAP (Integrated Community Energy & Climate Action Plans). Many of these communities (including the Town of Parry Sound) are in the process of developing community and corporate climate/energy plans which are in alignment with this pilot project. The Georgian Bay Biosphere (our organization) facilitates this partnership.	We look forward to working with your organization and the communities it serves.
May 5, 2023	Online feedback form	Bring natural gas down Rankin Lake Road past the Cn bridge. There are approximately 50 customers on propane now that would gladly switch.	Thank you for your feedback, we will pass this information along to our Community Expansion team
May 9, 2023	Online feedback form	<p>“Low income jobs in area, mostly service-type jobs at \$15-\$20 an hour means that many homes have adult children and sometimes grandchildren living in sometimes small accommodations. Please consider that usage impacts these families tremendously. We use more water, more sewage, and more garbage bags than a family of two, but it is overall better for the environment to be cohabitated. We cannot afford.</p> <p>We have the super, super rich here and the super poor. Please consider the poor when impacting our country values of freedom and use in our town. It's ours. Not the cottagers. We are the workers, not them. We need less cost and flat-fees mean freedom as well as the ability to cohabitate. We moved here to get away from constricting city values. This is a remote community, not a city. It is a town of 7000 people with an hour to the next city. Understand that housing costs are driving workers away. additional costs to usage. That's why we are living together, to save costs.”</p>	Enbridge offers distinct Energy efficiency programming for our low-income customers to help support customers in reducing energy costs and managing their natural gas bills.
May 10, 2023	Open house	Georgian Bay Biosphere – represent 8 municipalities within the region. Discussion centered around current suite of DSM programs as well as renewable initiatives and IRP.	We look forward to working with your organization and the communities it serves.
May 10, 2023	Open house	Are there capacity issues for the Enbridge system in our region?	Enbridge has identified an upcoming system constraint in Parry Sound. Enbridge is exploring various system reinforcement options as well as alternatives to support the growth and forecasted customer demands in the area and will continue to ensure that system needs are safely and reliably met.
May 10, 2023	Open house	How does Enbridge track potential developments and infrastructure need in a community? How would they find out if there are capacity issues? And who would they reach out to at Enbridge?	Enbridge Gas uses an economic and evaluation forecast to anticipate future customer additions. Multiple factors are incorporated into the demand forecast, including; input from Enbridge Gas regional offices and districts, municipal zone plans, developer plans , energy transition assumptions (i.e., low carbon trends), municipal GHG (greenhouse gas) targets and plans and declining average Use per customer assumptions. This information may be adjusted to reflect locally known developments and timing through our regional offices, and/or feedback received through our IRP stakeholder activities and included as part of EGI's Asset Management Plan (AMP).
May 10, 2023	Open house	Do the plans prepared by the municipality get shared with Enbridge and/if so, how are they incorporated?	Available municipal and developer plans, in combination with other factors such as operational input, economic factors, and energy transition assumptions, form the key inputs in forecasting the future load on the system. Models are run with the above inputs and reinforcement projects (i.e. growth projects) are identified where system constraints appear. Annual simulation and verification of the models are run to ensure they are reliable in estimating general demand on the system. The results of the future forecast are documented, and reinforcement projects are included in the EGI Asset Management Plan.
May 10, 2023	Open house	Does IRP mean that Enbridge won't be investing in new infrastructure in our communities?	Enbridge will continue to invest in our communities and IRP efforts will help ensure we are looking at the most cost-effective alternatives.
May 10, 2023	Open house	Rates have been increasing for NG, will IRP efforts impact my rates?	IRP efforts are designed to solve capacity issues in the most cost-effective way, including measures that can help customers with their energy efficiency
May 10, 2023	Open house	Will Enbridge still be connecting homes that want to switch from oil or propane?	Enbridge will continue to connect new customers and communities.
May 10, 2023	Open house	When will you be detailing the offers associated with IRP?	Pending OEB approval, we expect to have more program information in late 2023/early 2024.
May 10, 2023	Open house	What is Enbridge offering to the customer for participation in IRP programs?	Enbridge plans to offer enhanced incentives on a portion of our existing Energy efficiency offers.