

Reliable power. Vibrant communities. Affordable energy.

Natural Gas Matters for Municipalities Newsletter



Spring 2026

Staying connected and having access to timely, relevant and accurate information has never been more important. As a trusted partner in energy reliability for over **340 Ontario municipalities, 4 million customers** and **75 % of households**, Enbridge Gas is committed to working with our broad network of stakeholders, Indigenous, and community partners to address local energy needs and solutions, sustainability goals and growth ambitions.

Natural Gas Matters for Municipalities website

Our new website, [Natural Gas Matters for Municipalities](#) is now live. This page is dedicated to municipalities, local communities and business associations, and is your one-stop shop for:

- **Information on how Enbridge Gas contributes to communities**
From over \$140 million in annual property taxes that support local services to nearly \$4 million in direct community investments, learn about how we're committed to the growth and vitality of the communities we serve.
- **News on how we're fortifying Ontario's energy security**
Domestic energy reliability is vital for keeping homes warm, hospitals open, and businesses running. Learn how we're delivering local and province-wide reliability 365 days a year through our strategic natural gas storage hub and 156,000 km of resilient infrastructure.
- **Surveys and feedback forums**
Our critical infrastructure network is purpose-built for the needs of Ontario's diverse communities. We encourage you to complete our new [municipal energy survey](#) to provide your municipality's perspective and practical considerations related to access to natural gas network to meet local needs.

- **How to make a connection request to facilitate growth**
Enbridge Gas receives ~30,000 new connection requests a year and has supported 20+ community expansion projects in rural areas to enable reliable energy and support business expansion. [Visit our connections page for more information.](#)
- **Interested in a topic?**
Email us at municipalaffairs@enbridge.com and we'd be happy to provide information or feature it in a future newsletter.



Have your say: OEB launches Model Franchise Agreement consultation

The Ontario Energy Board (OEB) has launched a consultation to review key parts of the [Model Franchise Agreement](#) – the standardized contract that sets out clear, consistent rules for building, maintaining and upgrading gas infrastructure. This province-wide framework has played a vital role in keeping projects safe and costs predictable for over 20 years. Learn how you can get involved to ensure your energy needs are heard. Key dates:

- **April 15:** Virtual Information Session
- **April 20:** deadline to register as an intervenor (formal participant) in the process
- **Spring/summer:** parties can also provide comments at any time

Visit engagewithus.oeb.ca/mfa to learn more.



Stepping up for seasonal safety

Spring is peak season for outdoor projects across Ontario, from fence installations and landscaping to tree planting and garden refreshes. What many homeowners don't realize is that requesting a locate before digging isn't optional, it's required by law in Ontario, even for small, routine projects.

Enbridge Gas is encouraging municipalities to help reinforce this simple, safety-first behaviour with residents:

- **Click Before You Dig:** Visit OntarioOneCall.ca at least five business days before starting any digging project.
- **Wait for locates:** Underground gas and utility lines will be marked at no cost.
- **Respect the markings:** Dig carefully and follow safe digging practices once locates are complete.

Requesting a locate is **free, simple, and protects homes, families and communities** and it's the law in Ontario.

Visit OntarioOneCall.ca to learn more.



Team spotlight: Val Picher

Enbridge Gas is proud to introduce Valérie (Val) Picher, Director of Municipal and Stakeholder Engagement, and a key leader within our newly aligned Public Affairs and Communications team. Val recently joined the Enbridge Gas family to lead and advance our municipal and stakeholder engagement efforts across Ontario and the United States, with a focus on strengthening relationships, building trust, and supporting meaningful collaboration with communities. Since joining, Val has been actively meeting with municipalities and stakeholders and looks forward to continuing those conversations. Municipal leaders and partners are encouraged to connect directly with Val to share perspectives, ask questions, and explore opportunities for collaboration. She brings a relationship-driven approach to engagement, backed by more than 25 years in senior government and corporate leadership.

Project spotlight: St. Laurent Pipeline Replacement

The St. Laurent Pipeline is a vital part of Enbridge Gas' natural gas distribution network in the National Capital Region. It directly and indirectly supplies natural gas to approximately 168,000 customers in Ottawa and the surrounding area. Enbridge Gas is enhancing the safety and reliability of its pipeline infrastructure by replacing approximately 14.4 km the system. This \$200 million investment is comprised of eight construction components that were completed in 2025, and 11 components that are underway and scheduled for completion in 2026.

Please visit: enbridgegas.com/StLaurentReplacement to read more.



Supporting communities

Enbridge Gas is committed to supporting eligible charitable and non-profit causes throughout our service areas. We're energizing communities through volunteerism, the generosity of our employees, and strategic donations and sponsorships that strengthen safety, vibrancy and sustainability.

Visit enbridgegas.com/giving2communities to learn more about our funding streams, eligibility criteria and giving guidelines. Click on the application link on our giving guidelines page to submit a formal funding request for consideration. We are committed to making meaningful impacts across the places where we live and work. Visit enbridgegas.com/about-enbridge-gas/giving-back-to-communities/giving-guideline to learn more about our funding streams.

Conferences, community events and webinars

Meaningful community engagement is integral to delivering on our mandate of consumer choice, affordability, safety and reliability. Our team of municipal advisors and energy solution experts participate in a range of sessions across the province to hear directly from communities about their energy needs.

We look forward to connecting at an upcoming session:

- **April 14 (Sudbury):** Unlocking Building Code Updates for Municipalities Workshop
- **April 23 – 25 (Thunder Bay):** NOMA 2026 Conference
- **April 29 – May 1 (Parry Sound):** OSUM 2026 Conference
- **May 11 – 13 (Timmins):** FONOM 2026 Conference
- **June 9 – 11 (North Bay):** NOSDA 2026 AGM



Visit us at enbridgegas.com for more information.

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