

RIDER:	G	SERVICE CHARGES
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APPLICABILITY

This rider is applicable to any Customer utilizing any service outlined in this schedule.

RATES AND CHARGES

Rate
(excluding HST)

New Account Establishing a new Customer account and activating billing information.	\$ 25.83 per new account
Non-Sufficient Funds Recovers the amount charged from the financial institution.	\$ 20.00 per occurrence
Construction Heat Activation For the temporary use of Gas for buildings under construction before a building is occupied.	\$ 124.00 per occurrence
Safety Inspection To review the condition of appliances that must be performed when Gas is either first introduced or reintroduced at a premise. First inspections at the time Gas is first introduced to a premise is free of charge.	\$ 124.00 per premise
Meter Unlock For turning the meter on after deactivation to reconnect the Customer to Gas service.	\$ 124.00 per occurrence
Meter Dispute Test When a Customer disputes the accuracy of a meter at their premise and requests a meter test. The charge is applied if the test confirms the meter was not faulty.	\$ 103.33 per occurrence
Extra Length Charge (ELC) New residential services connecting to existing mains are allowed a 20 metre service at no cost to the Customer. Any service longer than this allowable threshold is charged an ELC on a per metre basis. (1)	\$ 164.29 per metre beyond 20 metres
<u>Damage Cost Recovery Charges (2)</u>	
Emergency Crew Response Redirecting resources from active field sites of planned Enbridge Gas work in order to respond to a damage.	\$ 299.66 per damage
Damage Investigation Dispatching resources to analyze damage and determine the root cause.	\$ 568.32 per damage
Loss of Containment (Gas Loss) Recovers the value of Gas fugitive emissions lost to the atmosphere.	Varies based on duration and pipe size

Notes:

- (1) Service length is measured from the property line to the metre location.
- (2) Actual damage charge recoveries can be subject to litigation and dispute processes, including court orders and settlements.

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Custom Charges

Required to recover the costs incurred per occurrence for a variety of services where the work and the associated costs are not consistent. The custom charge can include regular labour, overtime labour, third party invoices and/or material. Examples of custom charges include damage response, damage remediation and ad-hoc Customer requested services. Custom charges also include installation costs in the event a Customer does not use Gas within six months of installation of a new Gas service.

Regular Labour	\$ 183.93 per hour
Overtime Labour	\$ 230.43 per hour
Third Party Invoices	Based on invoice
Materials	Based on cost

Effective July 1, 2025
Implemented July 1, 2025
OEB Order EB-2025-0165

Supersedes EB-2025-0078 Rate Schedule effective April 1, 2025.