

RIDER:	G	SERVICE CHARGES
--------	----------	------------------------

APPLICABILITY

This rider is applicable to any Customer utilizing any service outlined in this schedule.

RATES AND CHARGES

Rate
(excluding HST)

New Account Establishing a new Customer account and activating billing information.	\$ 25.83 per new account
Non-Sufficient Funds Recovers the amount charged from the financial institution.	\$ 20.00 per occurrence
Construction Heat Activation For the temporary use of Gas for buildings under construction before a building is occupied.	\$ 124.00 per occurrence
Safety Inspection To review the condition of appliances that must be performed when Gas is either first introduced or reintroduced at a premise. First inspections at the time Gas is first introduced to a premise is free of charge.	\$ 124.00 per premise
Meter Unlock For turning the meter on after deactivation to reconnect the Customer to Gas service.	\$ 124.00 per occurrence
Meter Dispute Test When a Customer disputes the accuracy of a meter at their premise and requests a meter test. The charge is applied if the test confirms the meter was not faulty.	\$ 103.33 per occurrence
Extra Length Charge (ELC) New residential services connecting to existing mains are allowed a 20 metre service at no cost to the Customer. Any service longer than this allowable threshold is charged an ELC on a per metre basis. (1)	\$ 164.29 per metre beyond 20 metres
<u>Damage Cost Recovery Charges (2)</u>	
Emergency Crew Response Redirecting resources from active field sites of planned Enbridge Gas work in order to respond to a damage.	\$ 299.66 per damage
Damage Investigation Dispatching resources to analyze damage and determine the root cause.	\$ 568.32 per damage
Loss of Containment (Gas Loss) Recovers the value of Gas fugitive emissions lost to the atmosphere.	Varies based on duration and pipe size

Notes:

(1) Service length is measured from the property line to the metre location.

(2) Actual damage charge recoveries can be subject to litigation and dispute processes, including court orders and settlements.

RIDER: G	SERVICE CHARGES
-----------------	------------------------

Rate
(excluding HST)

Custom Charges

Required to recover the costs incurred per occurrence for a variety of services where the work and the associated costs are not consistent. The custom charge can include regular labour, overtime labour, third party invoices and/or material. Examples of custom charges include damage response, damage remediation and ad-hoc Customer requested services. Custom charges also include installation costs in the event a Customer does not use Gas within six months of installation of a new Gas service.

Regular Labour	\$ 183.93 per hour
Overtime Labour	\$ 230.43 per hour
Third Party Invoices	Based on invoice
Materials	Based on cost

Effective October 1, 2025
Implemented October 1, 2025
OEB Order EB-2025-0244

Supersedes EB-2025-0165 Rate Schedule effective July 1, 2025.