

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2025

The Ontario Energy Board (OEB) has approved changes to the rates Enbridge Gas charges its customers effective July 1, 2025. A summary of the rate changes and the updated **Rate 20** schedule can be found at enbridgegas.com.

Delivery

Approved 2025 delivery rate increases are reflected in the new rates for Rate 20 customers. Individual customer impacts will vary.

Approved delivery commodity rates reflect changes in the costs for compressor fuel, unaccounted for gas, own use gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, effective July 1, 2025, delivery commodity rates include a decrease of 0.0010 cents per cubic metre (¢/m³). These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you. The facility carbon charge has decreased from 0.0172 ¢/m³ to 0.0123 ¢/m³. A rate adjustment for Rider E will also be included (described below). Individual customer impacts will vary based on usage.

Federal Carbon Charge

The federal carbon charge was removed from customer bills effective April 1, 2025. Please note that your bill will show federal carbon charges incurred for any gas usage up to and including March 31, 2025. Visit enbridgegas.com/federalcarbonprogram for more information.

Gas Supply Commodity Charges

New rates, **if applicable to your service**, reflect changes in Enbridge Gas' forecast cost to purchase and transport natural gas for the next 12 months. In addition, there are changes due to the difference between the projected costs that Enbridge Gas expects to pay and the amounts that Enbridge Gas expects to recover through rates. The changes by rate zone are detailed on enbridgegas.com.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Enbridge Gas does not earn income on the sale of the natural gas commodity and transportation. The price we pay for the gas commodity and transportation is passed on directly to customers with no profit included.

A rate adjustment for Rider E will also be included (described below).

Rate Adjustments

2022 DSM Deferral: The OEB has approved a rate adjustment to reflect the difference between the amount customers paid for the energy conservation program (DSM) from Jan. 1, 2022 to Dec. 31, 2022 and the actual costs incurred. This will appear as a one-time adjustment on customers' July bills. Individual customer impacts will vary based on usage.

Rate Adjustment (Rider E): The OEB has approved a rate adjustment to reflect changes to Enbridge Gas' 2024 rates for the period of Jan. 1, 2024 to Dec. 31, 2024. This will continue to be applied to customers' bills from Jan. 1, 2025 to Dec. 31, 2025 and will be included in multiple sections of your bill.

We appreciate and thank you for your business. If you have any questions about the rate change, please contact your account representative. Our staff will be pleased to answer your questions.