AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2026

The Ontario Energy Board (OEB) has approved changes to the rates Enbridge Gas charges its customers effective Oct. 1, 2026. A summary of the rate changes and the updated **Rate 20** schedule can be found at enbridgegas.com.

Delivery

Approved delivery commodity rates reflect changes in the costs for compressor fuel, unaccounted for gas, own use gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, effective Oct. 1, 2026, delivery commodity rates include a decrease of 0.0016 cents per cubic metre (¢/m³). These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

Gas Supply Commodity Charges

New rates, **if applicable to your service**, reflect changes in Enbridge Gas' forecast cost to purchase and transport natural gas for the next 12 months. There are changes due to the difference between the projected costs that Enbridge Gas expects to pay and the amounts that Enbridge Gas expects to recover through rates. The changes by rate zone are detailed on enbridgegas.com.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Enbridge Gas does not earn income on the sale of the natural gas commodity and transportation. The price we pay for the gas commodity and transportation is passed on directly to customers with no profit included.

Rate Adjustment

A rate adjustment to reflect the clearance of the 2024 Utility Earnings and Disposition of Deferral and Variance Account balances from Jan. 1, 2024 to Dec. 31, 2024 will appear as a one-time adjustment on customers' October bills. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate changes, please contact your account representative. Our staff will be pleased to answer your questions.