

Information for Union South Rate Zone Customers

August 31, 2026

Enbridge Gas Files an Application for 2025 Deferral and Variance Account Clearing

On July 30, 2026, Enbridge Gas filed its 2025 Utility Earnings and Disposition of Deferral and Variance Account Balances Application with the Ontario Energy Board (OEB) ([EB-2026-0108](#)). The application seeks approval to dispose of certain 2025 deferral and variance account balances and addresses 2025 utility earnings across the EGD and Union rate zones. This application does not include Demand Side Management (DSM) deferral and variance accounts, which Enbridge Gas addresses through a separate application.

If approved as filed, the account clearing will result in a one-time adjustment being applied to a future bill of all customers. Enbridge Gas has proposed to dispose of the approved 2025 deferral and variance account balances with the first QRAM application following the OEB's approval.

The filing also includes an Earnings Sharing Mechanism (ESM) amount. In 2025, Enbridge Gas's actual utility earnings exceeded the OEB-approved return on equity threshold, resulting in a proposed earnings sharing amount to be credited to customers in accordance with the OEB-approved methodology.

What are Deferral and Variance Accounts?

Deferral and variance accounts are used to capture certain differences between Enbridge Gas' forecast amounts approved for collection through rates and actual revenues and costs collected or incurred. The differences are either refunded to customers or collected from customers, upon approval by the OEB, and are specifically allocated to each rate class.

How to estimate the 2025 Deferral Adjustment

You can estimate your proposed 2025 deferral adjustment by multiplying the proposed rate adjustment that applies to your service (shown below) by the actual volume of natural gas you consumed in 2025.

Union South Rate Zone Customers

Proposed Unit Rate for 2025 Deferral Adjustment (cents/m ³)			
Rate Class	Sales Service	Bundled-T	T-Service
Rate M1	0.3526	0.0191	
Rate M2	1.0788	0.7106	
Rate M4	0.3251	(0.0228)	
Rate M5	(0.4306)	(0.6835)	
Rate M7	0.7024	0.0354	

Proposed Unit Rate for 2025 Deferral Adjustment (cents/m ³)			
Rate Class	Sales Service	Bundled-T	T-Service
Rate M9	0.3257	0.0284	
Rate T1			(0.0330)
Rate T2			0.0131
Rate T3			0.0062

Full details of this filing ([EB-2026-0108](#)) can be found on our website.

Verification of Contact Information

Enbridge Gas requires up-to-date company and contact information for planning purposes, and in the event of service interruption and/or an emergency. In early September, customers can expect to receive an email requesting verification of their emergency contact information. A separate communication will be sent ahead of the annual emergency notification testing planned for October to provide advance notice of the testing date once confirmed.

Service Harmonization: Preparing for What's Ahead

As we continue preparing for service harmonization, Enbridge Gas is committed to keeping customers informed and providing the information and resources needed to support a smooth transition.

Here's what's coming:

Service Harmonization Overview Video – Mid-September

A new overview video will be posted to our website in mid-September, providing customers with a high-level introduction to service harmonization, what's changing and what to expect as we move toward implementation.

Customer Webinars – Q4 2026

Targeted webinars will be held for specific customer groups in Q4 2026. These sessions will provide more detailed information on changes relevant to each group and an opportunity to learn more about what the transition may mean for your service. Customers can expect to receive webinar invitations, along with information on how to register and participate.

Stay Up to Date

[Visit our website](#) regularly for the latest information on service harmonization, including updates and resources related to our harmonized rate classes.



Additional information and customer resources will continue to be shared as we move closer to implementation. Please watch for future communications from Enbridge Gas.

If you have any questions about the material in this newsletter, please contact your account manager.