

## OFFICIAL CONTEST RULES AND REGULATIONS

### Sign up for the 'Spin to Win' Meter Reading Contest ("Contest")

#### Contest Rules & Regulations ("Contest Rules")

May 1, 2024 to Dec 31, 2024

**CONTEST: Forty (40) prizes each valued at \$500 (CAD) and one (1) grand prize valued at \$1,000 (CAD) (each, a "Prize")**

1. **WHO CAN ENTER:** Any account holder customer of Enbridge Gas Inc. ("**Enbridge Gas**") who is at least 19 years of age and residing within the Enbridge Gas franchise area may participate in the Contest by submitting a meter reading entry in accordance with these Contest Rules (each such person, an "**Entrant**"). **Only one meter reading entry per household per month is permitted.** Please note that employees of Enbridge Inc., its subsidiaries and affiliated companies and each of their respective directors, officers, employees, agents, representatives, advertising or promotional agencies, members of their immediate families and persons with whom any of the foregoing are domiciled, are not eligible to participate in the Contest. Residents of Quebec are not eligible to participate in the Contest.
2. **CONTEST PERIOD:** The Contest starts on May 1, 2024 and closes on December 31, 2024 at 11:59 p.m. EST (the "**Contest Period**").
3. **HOW TO ENTER: NO PURCHASE NECESSARY.** All Entrants who submit at least one meter reading per month during the Contest Period, and are not previous winners of the Contest, will have a chance to play 'Spin to Win' to win one of forty-one (41) Prizes. Entrants are required to provide their name and email address in order to participate. Entrants may be eligible to win the Prize corresponding to the prize stated on the respective segment/slice of the 'Spin to Win' wheel. You can enter by:
  - a) Visiting [enbridgegas.com/recordreward](https://enbridgegas.com/recordreward)
  - b) Submitting a meter reading and playing the 'Spin to Win' game.

Enbridge Gas is not responsible for lost, late, damaged, illegible, stolen, misdirected, misidentified or incomplete entries, for any problems or technical or mechanical malfunction of any telephone systems, computer online systems, servers, access providers, computer equipment, software, failure of any entry to be received by Enbridge Gas on account of technical problems or traffic congestion on the internet or at any website, or inaccurate entry information, whether caused by equipment, programming used in the Contest, human processing or otherwise, or any combination thereof.

4. **PRIZES:** There are forty-one (41) Prizes to be won, including forty (40) Prizes valued at \$500 (five hundred dollars) and one (1) Prize valued at \$1,000 (one thousand dollars). All meter reading entries must be received by 11:59 p.m. EST on December 31, 2024 to be eligible for the Prize draw. Each Entrant is only eligible to win one Prize per Contest Period. If any Entrant wins more than once Prize per Contest Period, such Prize will be void. The Prize will be in the form of a pre-paid gift card addressed to the winning Entrant and sent to the winning Entrant's account address by courier. Enbridge Gas reserves the right at any time to amend or modify the form or value of any Prize, in its sole discretion, subject to applicable law. Prizes are non-transferable and non-

assignable. No substitution of Prizes is permitted except by Enbridge Gas. The odds of winning are dependent upon the number of eligible entries received by the applicable draw date.

5. **RANDOM DRAW:** The 'Spin to Win' wheel will select forty (40) Entrant names by random selection during the Contest Period, which will be comprised of five instant \$500 winners in each calendar month of the Contest Period. Entrants who win an entry into the \$1,000 grand prize draw will be subject to a random draw awarding one Prize valued at \$1,000 at the end of the Contest Period. Winning Entrants will be randomly selected from all eligible entries received for the Contest during the Contest Period by spinning the 'Spin to Win' wheel to enter. Enbridge Gas reserves the right to require proof of age and jurisdiction of residence prior to awarding any Prize.
6. **WINNER NOTIFICATION:** Entrants will be notified immediately if they have won an instant \$500 Prize or been entered into the grand prize draw to win the \$1,000 Prize at the end of the Contest Period. Winning Entrants will be contacted by email (using the account holder's Enbridge Gas My Account/eBill billing email address) or phone within four (4) weeks of the game play for Prize administration. By submitting an entry into the Contest, each Entrant consents to Enbridge Gas contacting such Entrant by phone or email for the purposes of administering the Contest and the matters contemplated by these Contest Rules. Winning Entrants will be required to acknowledge by phone or email his or her eligibility for the Prize, correctly answer a mathematical skill-testing question, and sign a Release form and return it to Enbridge Gas (Enbridge Marketing Department; 500 Consumers Rd, North York, ON M2J 1P8) or via email within ten (10) business days of the date on which the notification is sent to the selected Entrant for signing. If no response is received by Enbridge Gas within ten (10) business days of the date on which the notification is sent, the Prize will be forfeited and may be awarded to another Entrant in a random draw that has been drawn from the remaining eligible entries for the applicable draw date.
7. **GENERAL:**
  - a) The Contest is in no way sponsored, endorsed, administered by, or associated with any social media or other platforms, including but not limited to Facebook.
  - b) Enbridge Gas is not responsible for any costs incurred by any Entrant associated with participating in the Contest or claiming any Prize (if applicable). Entrants are solely responsible for the reporting and payment of any and all taxes that may result from winning a Prize in the Contest.
  - c) Decisions of Enbridge Gas are final on all matters of fact, interpretation, eligibility, procedure, and fulfillment in respect to the Contest. Enbridge Gas reserves the right at any time to withdraw, suspend, terminate, amend or modify the Contest or to modify, amend, or supplement these Contest Rules, in its sole discretion, subject to applicable law.
  - d) By participating in the Contest, each winning Entrant consents to the use by Enbridge Gas of such Entrant's name, hometown and photograph for any lawful purpose, without further permission or compensation, except where prohibited by law. Any Entrant participating in the Contest, including any Prize-winning Entrant, agrees to abide by and be bound by these Contest Rules.
  - e) Any personal information collected during an individual's participation in the Contest will be collected and used by Enbridge Gas for the purposes of the proper administration and fulfillment of the Contest as described in these Contest Rules and for the purpose of paperless billing and will not be shared with any third party except as required by law, or to conform with legal process or to protect or defend the legal rights or property of Enbridge Gas.
  - f) Enbridge Gas, its subsidiaries and affiliated companies, and each of their respective directors, officers, employees, agents, representatives, advertising agencies, promotion agencies, fulfillment agencies, and legal advisors, are not responsible for and shall not be liable for: (i) telephone, electronic, hardware or software program, network, internet, or computer malfunctions, failures, or difficulties of any kind; (ii) failed, incomplete, garbled, or delayed computer transmissions; (iii) any condition caused by events beyond the control of Enbridge Gas, that may cause the Contest to be

disrupted or corrupted; (iv) any injuries, losses, or damages of any kind that may be suffered by any person arising in connection with or as a result of the Contest, any Prize, any acceptance, possession, or use of any Prize, participation in the Contest, or in respect of any other matter contemplated by these Contest Rules; or (v) any printing or typographical errors in any materials associated with the Contest. Without limiting any other provision of these Contest Rules, Enbridge Gas reserves the right, in its sole discretion, to suspend or cancel the Contest at any time if a computer virus, bug, tampering, unauthorized intervention, or other technical problem of any sort corrupts the administration, security, or proper play of the Contest. Enbridge Gas also reserves the right to disqualify, in its sole discretion, any person tampering with the entry process, the operation of the website, or who is otherwise in violation of these Contest Rules. Any attempt to damage the Enbridge Gas website or undermine the legitimate operation of the Contest is a violation of criminal and civil laws. Should such an attempt be made, Enbridge Gas reserves the right to prosecute violators to the fullest extent allowable by law.

- g) By participating in the Contest, each Entrant agrees to forever release, discharge, indemnify, and hold harmless each of Enbridge Gas, its subsidiaries and affiliated companies, and each of their respective directors, officers, employees, agents, representatives, advertising agencies, promotion agencies, fulfillment agencies, and legal advisors, from and against any and all losses, damages, rights, claims and actions of any kind in connection with the Contest or resulting from acceptance, possession, or use of any Prize, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- h) Without limiting any other provision of these Contest Rules, except where prohibited by applicable law, each Entrant agrees that (i) any and all disputes, claims or causes of action arising out of or connected with the Contest or any Prizes awarded shall be resolved individually, without resort to any form of class action, and exclusively by arbitration or alternate dispute resolution; (ii) any and all claims, judgments and awards shall be limited to actual out of pocket costs incurred by any Entrant in participating in the Contest, excluding legal fees; and (iii) under no circumstances will an Entrant be entitled to obtain awards for, and each Entrant hereby waives all rights to claim, direct, indirect, punitive, incidental and consequential damages and any other damages, other than for actual out-of-pocket costs (excluding legal fees), and any and all rights to have damages multiplied or otherwise increased. Except where prohibited by applicable law, all issues and questions concerning the construction, validity, interpretation and enforceability of these Contest Rules and the decisions of Enbridge Gas in connection with the Contest, shall be governed by and construed in accordance with the laws of Ontario and the laws of Canada applicable therein, without regard for conflict of laws doctrine.
- i) Should any term or provision of this paragraph or any other rule herein be concluded to be void, unenforceable or contrary to applicable law as provided herein, such term or provision shall, but only to the extent necessary to bring the rule within the requirements of such law, be deemed to be severed from the other terms and conditions; and the remainder of these Contest Rules shall be given effect as if it had not included the severed item.
- j) The Contest is subject to all federal, provincial and local laws, and shall be void where prohibited or restricted by law.