

These terms and conditions (the “Terms and Conditions”) are effective as of November 19, 2025, for the Home Renovation Savings Program – Appliance Program Stream.

The Independent Electricity System Operator (the “IESO”) and Enbridge Gas Inc. (“Enbridge”), and together with the IESO, the “Program Administrators”) are jointly offering the residential Home Renovation Savings Program to provide financial incentives (including rebates) for the purchase and installation or implementation of certain energy-efficiency measures to eligible participants in the Province of Ontario (the “Program”). Through the Appliance Program Stream (the “Program Stream”), the IESO offers eligible participants a rebate in the form of a cheque or e-transfer (a “Post-Purchase Rebate”) of up to \$200 for the purchase of a qualified appliance.

The Program Administrators may subcontract any of their responsibilities under the Program to a third-party service provider(s) (the “Program Delivery Agent”).

The Post-Purchase Rebate offering per appliance available to eligible participants:

Appliance	Incentive
Heat Pump Clothes Dryer	\$200
Clothes Washer	\$75
Induction Cooktop or Range	\$150
Dishwasher	\$25
Fridge	\$50
Freezer	\$50

These Program Stream Terms and Conditions are effective as of **November 19, 2025**.

By participating in the Program Stream, you acknowledge and agree to these Terms and Conditions:

Definitions

For the purposes of these Terms and Conditions:

“Eligible Appliance” means any of the products listed at homerenovationsavings.ca/without-assessment/appliances (as may be amended by the IESO).

“Post-Purchase Application Form” means the form made available by the IESO at homerenovationsavings.ca/without-assessment/appliances/appliances-form which must be submitted to apply for a Post-Purchase Rebate.

Eligibility Requirements

The Post-Purchase Rebate is available to participants who meet all of the following eligibility requirements (the “Home Renovation Savings Program – Appliance Eligibility Requirements”): (1) you must be a residential electricity customer connected to the IESO-controlled grid through an Ontario local electricity utility or distribution company (an “LDC”), excluding Cornwall Electric, whose customers are not connected to the IESO-controlled grid, as validated via the Post-Purchase Application Form; (2) you must purchase and install a qualified Appliance after the Program Launch date of **November 19, 2025**; (3) your Appliance must replace an existing, electric Appliance (Note: appliances replacing gas-powered or other non-electric appliances are not eligible); (4) the existing appliance is being retired / properly recycled and will not be re-deployed anywhere else; (5) the residence where the Appliance is installed must be connected to the IESO-controlled grid through an LDC; (6) you must apply for the Post-Purchase Rebate within 60 days of purchasing a qualifying Appliance; (7) in respect of the qualifying Appliance, you must upload a clear image of the invoice showing, as separate line items, the

purchase date, model, pre-tax cost, and retailer; (8) the Appliance purchased must not be a used or refurbished model; and (8) the pre-tax cost of the Appliance must not be less than the Post-Purchase Rebate amount.

All applications for a Post-Purchase Rebate will be subject to review by the IESO to determine whether the participant has satisfied all Home Renovation Savings Program – Appliance Eligibility Requirements. For further clarity, submission of an application for a Post-Purchase Rebate does not guarantee you will receive a Post-Purchase Rebate or any other incentive from the Program or Program Stream.

Participation in the Program Stream is limited to two Post-Purchase Rebates per Appliance per household. The Post-Purchase Rebate cannot be combined with any other rebate offered by either of the Program Administrators or the Government of Ontario. The Program Stream is subject to change at any time.

Privacy

Enbridge and the IESO are each committed to protecting the personal information in its custody or control in accordance with their respective privacy statement/policy and applicable privacy laws. You may access Enbridge's privacy policy at: <https://www.enbridgegas.com/Privacy-Statement>, and the IESO's privacy policy at <https://ieso.ca/privacy>.

"Personal Information" means information that may directly or indirectly identify you, and includes your name, address, telephone number, email address, and appliance serial number. Personal information under the Program is collected, used, disclosed and otherwise handled by the IESO pursuant to its authority under the *Ontario Energy Board Act, 1998* and section 6 of the *Electricity Act, 1998*. The IESO complies with the privacy and protection requirements specified in Ontario's *Freedom of Information and Protection of Privacy Act*, as further described in its Privacy Policy.

By participating in the Program Stream, you consent to the collection, use and disclosure of your information (including Personal Information) by the Program Administrators and any of their service providers (including the Program Delivery Agent(s) and the service provider running the Program Call Centre) delivering the Program or Program Stream on behalf of the Program Administrators, for the purposes of offering and administering the Program (including the Program Stream), including: (a) administering your participation in the Program, which includes communicating with you and designing, promoting, and operating the Program; (b) determining your eligibility for participating in the Program or receiving an Post-Purchase Rebate under the Program Stream; (c) reporting on the Program (including to third parties); (d) sending follow-up surveys and conducting studies, audits, evaluations or other verifications related to the Program; (e) developing, delivering and administering other energy conservation and demand-side management programs or offers in Ontario (either independently, jointly or with other local utility and distribution companies); (f) the IESO sharing your information with and receiving information from your LDC, as required for the purpose of administering and assessing the Program (which includes marketing and outreach activities) and/or other IESO Save on Energy programs; (g) as may be required by the Minister of Energy and Electrification, Ontario Energy Board, Ontario Commissioner of the Environment, Natural Resources Canada, or the Government of Ontario (and their respective successor entities); and (h) for such other purposes lawfully permitted by applicable privacy laws.

Without limiting the foregoing, you acknowledge and agree that your information may be shared between the Program Administrators, their respective service providers (including the Program Delivery Agent and the service provider running the Program Call Centre), your local electricity utility or distribution company and third parties who have a need to know this information for the purposes set out in these Terms and Conditions (including but not limited to the Appliance manufacturer). You acknowledge and agree that the Program Administrators and their respective service providers (including the Program Delivery Agent), may contact you directly, including by email or phone, for the above purposes, and you hereby consent to such contact.

In addition, the Program Administrators may share with one or more participating LDCs certain information including, but not limited to, your name, email address, service address, phone number, retailer where you purchased your Appliance, Appliance brand and model number, Appliance serial number, Appliance purchase date, other information submitted by you on the Post-Purchase Application Form or communicated to the Program Administrators by any other medium, and related details.

If you have any questions, wish to update or correct your personal information, or to withdraw your consent, you can contact:

- (a) Enbridge by mail: attention Privacy Officer at Enbridge Gas Inc., 500 Consumers Rd, North York ON, M2J 1P8; or by email at privacy.office@enbridge.com; and
- (b) the IESO by mail: attention Privacy Officer at 120 Adelaide Street West, Suite 1600, Toronto, ON, M5H 1T1; by phone at 416-969-6277; or by email at privacy@ieso.ca.

Email Consent – CASL

Pursuant to Canada's anti-spam legislation ("CASL"), the Program Administrators each, on their own behalf, are hereby requesting your consent for the Program Administrators (and any of their respective service providers (including the Program Delivery Agent), agents or representatives or your LDC on the Program Administrators' behalf) to contact you at the electronic address provided by you as part of the information collected on the Post-Purchase Application Form. By participating in the Program Stream, you consent to the Program Administrators and any of their respective service providers (including the Program Delivery Agent), agents or representatives or your LDC, communicating with you by email in connection with the Program, future energy conservation programs, additional Enbridge or IESO Save on Energy programs and services, customer satisfaction surveys and other related purposes. By signing this document, you are confirming your express consent. You may withdraw your consent at any time or manage your subscription preferences through the unsubscribe mechanism included in these electronic communications. If you have any questions, please contact us at: info@homerenovationsavings.ca.

General

The Post-Purchase Rebate has no cash value. This offer is available to eligible residential electricity customers who are connected to the IESO-controlled grid through an LDC (excluding Cornwall Electric).

The Post-Purchase Rebate will be paid in Canadian dollars (CA\$) by cheque or electronic funds transfer to your account, or such other method of payment specified at the sole discretion of the IESO.

By completing this transaction to receive your Post-Purchase Rebate, you confirm that you have read, understood and agree to these Terms and Conditions, and that you meet all Home Renovation Savings Program – Appliance Eligibility Requirements.

The Program Administrators (and any of their respective service providers (including the Program Delivery Agent), agents or representatives or your LDC, on the Program Administrators' behalf) reserve the right to contact you and seek further information to verify your eligibility for the Post-Purchase Rebate. You agree to participate in any follow-up surveys, studies, audits, evaluations, or verifications conducted by the Program Administrators and their respective service providers (including the Program Delivery Agent), representatives and agents in connection with the Program, including for the purposes of the proper administration, monitoring and verification or evaluation of the Program Stream, and you will provide to them reasonable access to your records and facilities for such purpose.

Environmental Attributes

You acknowledge and agree that all right, title and interest in and to all benefits or entitlements associated with decreased environmental impacts now or in the future, directly or indirectly, arising as a result of, relating to or in connection with the electricity savings, demand savings or natural gas savings from the Appliance that has been installed under the Program Stream, and the right to quantify and register these, including without limitation, any energy efficiency certificate, renewable energy certificate, credit, reduction right, offset, allocated pollution right, and emission reduction allowance (collectively, the "**Environmental Attributes**") are hereby transferred and assigned, or to the extent transfer or assignment is not permitted, held in trust in favour of the IESO. The IESO will be entitled, unilaterally and without your consent, to deal with such Environmental Attributes in any manner the IESO determines. You further acknowledge and agree that the IESO may direct you to take such actions and do all such things necessary to certify, obtain, quantify, and register with the relevant authorities or agencies such Environmental Attributes for the purpose of transferring, assigning, or holding in trust, such Environmental Attributes to and for the IESO. You shall comply with any such directions and will be entitled to reimbursement of the cost of complying with such direction, provided that the IESO, acting reasonably, has approved such cost in writing prior to the cost being incurred by you.

Amendment

The IESO may change, modify, add or remove portions of these Terms and Conditions and change, modify, suspend or terminate the Program Stream at any time. The IESO will notify you of any changes to these Terms and Conditions by posting notice of such changes at homerenovationsavings.ca/without-assessment/appliances (as may be amended by the IESO from time to time).

Limitation of Liability and Indemnity

You are solely responsible for determining and ensuring that the Appliance is suitable for your residence before installation.

You represent, warrant, and covenant that you have the full, unfettered authority to participate in the Program Stream and will successfully install the Appliance at your residence.

You acknowledge and agree that Program Administrators make no representation, warranty, endorsement or recommendation of any kind, whether express or implied, with respect to the Program Stream or as to any part of the Appliance, its design, quality, capability, reliability, operation, performance, safety, fitness for your purposes, or as to any material, equipment or workmanship relating to part of the Appliance, its installation, operation or warranties.

You assume all risk, responsibility and liability for any damages, injury and/or costs that may result from the installation, operation, use and/or removal of any part of the Appliance or your participation in the Program Stream.

You hereby release, indemnify and save harmless Program Administrators and each of their respective directors, officers, agents, representatives, and employees from any liability, claim, demand, cause of action, damage or expense arising from or relating to your participation in the Program Stream and from your installation, operation, use and/or removal of the Appliance, whether or not in accordance with the manufacturer's instructions or otherwise.