

Home Renovation Savings Program - Interac e-Transfer Rebate Payment Consent Terms and Conditions

I (the “Participant”) hereby agree to the terms and conditions set out herein (the “**e-Transfer Terms and Conditions**”) regarding payment of the financial rebate (“**Rebate**”) via Interac electronic transfer (“**e-Transfer**”) in connection with the Home Renovation Savings Program (the “**Program**”), which is delivered by Enbridge Gas Inc. and the Independent Electricity System Operator (respectively, “**Enbridge**” and the “**IESO**”, and collectively the “**Program Administrators**”) under the Home Renovation Savings Program (the “**Program**”). The Program Administrators may subcontract any of their responsibilities under the Program to a third-party service provider(s)

1. Eligibility

To be eligible to receive a Rebate by way of e-Transfer, the Participant must:

- (a) Satisfy all Program terms and conditions and other eligibility criteria set out at homerenovationsavings.ca/terms-and-conditions (collectively, the “**Program Terms and Conditions**”), and otherwise be eligible to receive a Rebate under the Program in accordance with the Program Terms and Conditions; and
- (b) Provide a valid email address capable of receiving e-Transfers. Such email address shall not be a shared email and must only be accessible by the Participant or those authorized to deposit the Rebate on the Participant’s behalf.

2. Payment Method

- (a) Rebates will be issued exclusively via e-Transfer to the email address provided on the applicable application form or other documentation submitted by or on behalf of the Participant in connection with the Program in Canadian dollars (CA\$). Note that e-Transfers for the Program are only done through email, and not by text. The Program Administrators reserve the right, at their sole discretion, to decline issuing a Rebate via e-Transfer and instead issue payment by cheque or other method of payment, for any Program participant, without obligation to provide a reason.
- (b) Without limiting any provision of these e-Transfer Terms and Conditions, by opting to receive the Rebate via e-Transfer, the Participant consents to electronic delivery of funds and accepts responsibility for accessing and depositing the e-Transfer.

3. Accuracy of Information

- (a) The Participant is solely responsible for ensuring that the email address provided is accurate, active, and accessible.
- (b) The Program Administrators are not liable for Rebates sent to incorrect or outdated email addresses provided by the Participant.

4. Auto-Deposit and Security Answer

- (a) If the Participant has set up auto-deposit with their online banking, the email address provided must be associated with the bank account in which the Participant would like to deposit the Rebate.
- (b) If the Participant does not have auto-deposit set-up, the Participant will be required to provide the e-Transfer security answer to enable deposit of the Rebate. It is the Participant’s responsibility to remember and safeguard this security information. If the e-Transfer security answer is input incorrectly and the permitted number of attempts is exceeded, the Rebate will be issued in the form of a cheque.

5. Limitation of Liability for e-Transfer Rebates

- (a) The Program Administrators will process Rebates via e-Transfer to the email address provided by the

Participant. It is the Participant's sole responsibility to ensure that the email address provided is accurate and secure. UNDER NO CIRCUMSTANCES WILL THE PROGRAM ADMINISTRATORS BE LIABLE FOR ANY DELAYS, LOSSES, DAMAGES, CLAIMS, ERRORS OR OMISSIONS, OR ANY OTHER LIABILITY OF ANY KIND, DUE TO, RESULTING FROM, OR IN CONNECTION WITH:

- i. incorrect, outdated, or inaccessible email addresses;
- ii. unauthorized access to the Participant's email account;
- iii. Rebates claimed by unintended recipients due to incorrect information provided by the Participant;
- iv. technical issues, network or service disruptions, or delays caused by third parties, including financial institutions or Interac;
- v. internal policies of financial institutions or Interac;
- vi. actions taken or not taken by any third party, including financial institutions and Interac;
- vii. infiltration or disruption of systems by software viruses, Trojan horses, worms, time bombs, or any other technologies designed to compromise or delay the e-Transfer service;
- viii. unauthorized access, phishing, password sharing, or malware affecting the Participant's system or email address;
- ix. security question/answer issues, or failure to deposit the e-Transfer within the required timeframe as outlined in Section 6; and
- x. any other circumstances beyond the Program Administrators' reasonable control.

(b) The Participant further acknowledges and agrees that:

- i. once a Rebate is sent to the email address provided by the Participant, the Program Administrators' obligation is fulfilled, and the Program Administrators shall not be liable for recovery of funds or reissuance of the Rebate; and
- ii. once the Rebate has been deposited, the transfer cannot be reversed by the Program Administrators, and the Participant will need to work with their financial institution to recover any funds that have been deposited in error or due to fraud or willful misconduct.

6. Deposit Timeframe

The Participant must accept and deposit the Rebate e-Transfer within 30 days of the transaction. If an e-Transfer is not claimed by the Participant before the 30-day expiration timeframe, the Rebate will be issued in the form of a cheque. The Program Administrators are not liable for interest on any funds in transit or pending acceptance. The Participant will be responsible for any fees that may apply to cancellations or failed transfers.

7. Communication

(a) The Program Administrators will notify the Participant by email once the e-Transfer has been sent.

(b) It is the Participant's responsibility to check their email (including junk/spam folders) for the notification.